



# Annual Report

IMPACT

2021



July 1, 2020 - June 30, 2021

## Our vision

is to end hunger in our city.

## Our mission

is to collaborate with all to eliminate food insecurity, and advocate for solutions to end poverty.

## Our values

### **Rights-Based.**

We believe that food is a human right.

### **Evidence-based.**

Our actions are informed by evidence and form impactful solutions.

### **Creative.**

We continuously pursue new and refined solutions to serve the needs of our communities.

### **Equitable.**

We embrace diversity of thought and actions and prioritize voices of those affected by poverty.

### **Accountable.**

Commitments we make are commitments we keep.

## Message from our Board Chair and CEO

After many months of constant change and uncertainty for so many in our city, we would like to take this opportunity to express our continued gratitude to every single person who has stepped up this past year to support our mission. Whether you are a frontline worker at one of our member agencies, or you volunteered your time, made a donation or raised your voice to advocate for systemic change, your actions have made a tremendous impact in the lives of tens of thousands of individuals who are currently experiencing food insecurity.

Although a sense of normalcy is slowly returning to our city, for those living in poverty, the reality is very different. Just this past summer, Daily Bread Food Bank hit a difficult milestone, **reaching a record-breaking 124,000 client visits to food banks in the month of June**. It is estimated that if these current usage rates continue, Toronto food banks will see 1.4 million visits by the end of this year.

But with the tireless support and collaborative spirit from our community, we continue to move forward to ensure that the right to food is realized for every individual in our city.

Although this past year was like no other, we are pleased to report that we met our main goal: to ensure that every single delivery went out safely and on time. **In fact, we reached an organizational record and delivered close to 17 million lbs of food – a 30% increase compared to last year.** In addition, we built a foundation of stability and resiliency in our agency network by opening **22 new food programs** (compared to an average of 1-2 programs pre-pandemic). We also launched an Anchor Agency program with a focus on developing closer and more collaborative working relationships with high-volume member agencies in key areas, to build food access cornerstones within our network.

While working to meet the immediate food needs of the city, we made significant strides in advocating for long-term, systemic change to end poverty. In addition to our annual *Who's Hungry* report, we published ***Hunger Lives Here: Risks and Challenges Faced by Food Bank Clients During COVID-19*** – the first report of its kind in Canada, that looked at the experience of hunger and poverty in Toronto during COVID-19. We interviewed 220 food bank clients, collecting demographic data as well as information about the day-to-day experience of living with hunger during the pandemic, and the future challenges food bank clients will face. Most importantly, the report provided concrete recommendations for all levels of government to prioritize poverty reduction in economic recovery.

On the food and fundraising side, our generous donors and supporters joined us as we took several pivots in our efforts this past year due to COVID-19 restrictions. When we had to cancel in-person events and food drives, Community Champions across the city stepped up to collect food in their neighbourhoods in support of our campaigns. **Our new contactless Drive-Thru Food Drives were a huge success and saw hundreds of members of our community coming together during our busiest times of the year to drop off food donations at our warehouse in a safe way.** And although CBC *Sounds of the Season* looked a lot different this year without in-person events, this annual Toronto tradition raised over \$1 million – the highest amount in its 18-year history.

And of course, at the heart of Daily Bread are passionate and dedicated volunteers whose commitment to the fight against hunger is tireless. **Since the start of COVID-19 we have welcomed over 633 new volunteers, and this past year, 488,891 hours of time were generously donated by volunteers.**

As we look back at this past year, we are deeply grateful and feel a sense of pride in the work that has been made possible. But we know that there is still much to be done. On July 1, the start of our new fiscal year, we put in motion a new three-year strategic plan that honours our commitment to being a Rights-Based organization that is grounded on values of access and equity. Our renewed goals take into account new priorities posed by the COVID-19 pandemic, including:

- Increasing food distribution for each client based on their preferences.
- Enabling resiliency and growth of the Daily Bread network with investments in capacity.
- Continuing to activate our city by engaging donors, partners and volunteers to ensure that we are able to meet food delivery goals.
- Advocating for change by harnessing the collective power of community to create a city where every person can afford the food they need.

All of us at Daily Bread are ready to continue this work. We believe that together, we can end hunger in our city, and we are grateful that you have joined our mission.

We hope that the stories in this year's report will inspire you. They are stories of resiliency, generosity, leadership and innovation. They are stories that illustrate the positive impact of unified focus and collective action towards a common goal: realizing the right to food for all.

Thank you for being a part of this journey.



Neil Hetherington  
Chief Executive Officer



Ben Wise  
Board Chair





## Our 2021-2024 Strategic Plan and Rights-Based Approach Roadmap

The COVID-19 pandemic has presented many challenges. At the same time, the experiences from this past year, have encouraged us all to become more adaptable, innovative, creative and collaborative.

The team at Daily Bread Food Bank and our incredible network of member agencies have had to pivot and adjust to new circumstances regularly to ensure that the clients we serve could always access the food they needed during this time of crisis.

**Our vision of a hunger-free city and mission to collaborate with all to eliminate food insecurity and advocate for solutions to end poverty, continue to guide our plans and priorities.** Informed by new learnings from this past year and taking into account the new reality that is our COVID-19 world, a new three-year strategic plan has been developed, along with a renewed roadmap to guide our Rights-Based Approach to food.

This new plan articulates strategic goals, milestone initiatives and key measures of success. In addition, it will guide detailed annual planning, maintain leadership and operational alignment and provide a solid baseline for accountability.

### **These are the goals we will work to meet by 2024:**

1. All clients will have access to 3 days of food per visit (up from 2.7 days), based on redesigned offerings that are guided by client preferences and feature fresh, nutritious food. We will create a fulsome food strategy, following a rights-based approach that will inform quantity, choice, variety and quality of food.
2. We will improve the client, agency, and employee experience, and generate new business intelligence by modernizing our supply chain from food forecasting to client delivery. This will not only drive efficiency, but also lead to a new and better way to distribute food to our agency network.



3. We will enable the resiliency and growth of our network through key partnerships and targeted investments in capacity and service support. Comprehensive, wrap-around services are key to helping to lift clients out of food insecurity; appropriate investments will address gaps and strengthen the foundation of our network.
4. We will activate donors, corporations, fundraisers, and volunteers to raise \$20 million annually and enough food donations to meet annual food goals. As public focus shifts away from crisis and emergency support, we will continue to nurture donors, fundraisers and volunteers, and offer meaningful and innovative ways to attract and retain supporters that will help us meet strategic priorities.
5. We will harness the collective power of our community to create a city where each and every person can afford the food they need. The size and diversity of our network, comprised of clients, agencies, donors, volunteers, and supporters, uniquely positions Daily Bread to influence systemic change. By engaging this network through public education, advocacy, and capacity building, we will advance policy objectives while also connecting new community members to a shared goal of eliminating food insecurity and poverty in Toronto.
6. We will be the workplace that passionate, diverse, and values-driven people join, and stay, to enact change. In the midst of historic demand on staff, we have made commitments to advance our equity and rights-based approach agendas internally. We will continue to invest in our workforce and embed our core values across the organization.

This strategic plan was developed through a collaborative process with input from Daily Bread's clients, member agencies, volunteers, staff and Board of Directors. We are committed to staying focused on the clients we serve and applying our values consistently as we work together to meet these three-year goals.



## Our Commitments to a Rights-Based Approach to Food:

1. **Providing low-barrier service and equitable access to nutritious food and variety at all food programs.** We do not require documentation at food programs. We will facilitate access to food to anyone who needs it, regardless of circumstance, and enable food choice whenever possible.
2. **Providing respectful and dignified customer service at all food programs.** We will foster a welcoming and inclusive environment for all.
3. **Empowering and prioritizing the people we serve.** Our decisions will take into account the lived experience of the individuals we serve.
4. **Advocating for the realization of the Right to Food.** We will collaborate with groups and individuals to affirm food as a human right through robust advocacy for policies that encourage government bodies to act on the root causes of poverty.
5. **Fostering a culture that reflects Rights-Based Approach principles and embedding practices in our ways of operating.** From the Board of Directors, leadership, employees to member agencies, we will apply a rights-based lens to our work on governance, strategy, planning, delivery, and evaluation.
6. **Embracing evidence-based decision making across the organization.** We will leverage data, client input, and feedback in decision making processes, and leverage insights to continuously improve our programs, services, and operations.



**It's good to be able to get milk, cheese and yogurt too... These foods are very nutritious and important for our health.**



## **A New Space for Florencia: Low-barrier, Dignified Service for Food Bank Clients at 191 New Toronto Street**

Florencia, a Mimico resident, first learned of the New Toronto Street Food Bank from Women's Habitat Outreach, a Daily Bread member agency, that she would regularly visit to get a warm lunch. About three years ago, a staff member there shared with Florencia that she could visit her local food bank to pick up groceries for the week – and she has been getting this additional support ever since.

Florencia receives a monthly payment from Old Age Security (OAS), but unfortunately, it is not enough to pay for food and to cover her share of rent for the apartment she shares with her two siblings. Being able to stock up on a combination of non-perishable food items, dairy, and fresh fruits and vegetables has helped Florencia to be able to plan meals for herself, as well as her brother and sister. **“It's good to be able to get milk, cheese and yogurt too”, she says. “These foods are very nutritious and important for our health.”**





**Everyone is  
very kind  
and helpful.  
They quickly  
helped me to  
get over any  
uneasiness.**

Although she is glad that food banks exist for people who need them, Florencia also admits to feeling slightly embarrassed when she visited the food bank for the first time. She did not know what to expect but was pleasantly surprised by the warmth and friendliness of the staff and volunteers who greeted her and helped her with her groceries. **“Everyone is very kind and helpful. They quickly helped me to get over any uneasiness.”**

Food is a human right and ensuring that clients like Florencia are served with respect and dignity is a top commitment as part of Daily Bread’s Rights-Based Approach. Earlier this year, we made a significant investment and outward expression of this commitment to our clients, by renovating and expanding our on-site food bank, located at 191 New Toronto Street.

As our team adjusted to the challenges posed by COVID-19, some very valuable lessons were learned about providing the best possible service to our clients and about being creative in addressing their needs. Some of these learnings included providing even more dignified, low-barrier service through an appointments-based system that allows clients to pick a time to shop that works best for them, so they can be served with minimal wait times. Although this type of service means that the pace of the food bank is a little slower, it allows for more quality interactions with our clients in a calmer, more relaxed atmosphere. In addition, we have re-introduced a hamper program for those who wish to pick up a pre-packaged box of food items.

The value of making investments in food bank services is immense and we have seen the impact these types of improvements have had in many of our member agencies. These investments have built capacity, helped to serve more clients, enhanced resiliency, and increased service offerings.

We are incredibly proud of the work that has been completed this past year to improve client experience at 191 New Toronto Street and we are deeply grateful to donors, partners, volunteers and supporters who make this work possible. It is thanks to this collaborative spirit and dedication to our mission, that individuals like Florencia can count on coming to a food bank where they feel welcome and valued as they receive the nourishing food they need.



## Building Capacity and Resiliency: Daily Bread Food Bank's Anchor Agency Program

One of Daily Bread's three-year strategic goals is to enable the resiliency and growth of our agency network through key partnerships and targeted investments in capacity and service support.

This past year, collaboration has been key to ensuring food access for those in need across the city and it was with this in mind that Daily Bread's new Anchor Agency Program was developed.

The COVID-19 crisis has highlighted the need for stability within our agency network during times of increased need for food access. The goal of the Anchor Agency Program is to build closer working relationships between resilient, high-volume member agencies to build food access cornerstones within our network. This will allow us to efficiently serve clients in areas of deep need, and to better work together towards advancing our mission.

**Here are some of the lessons we learned this past year that informed the structure of this project:**

- Our agency network needs resilient organizations that have the capacity and infrastructure to meet increased demand. We have seen member agencies persevere through significant challenges due to COVID-19, but without investments in capacity, this increased demand is unsustainable in the medium to long term.
- Leveraging knowledge of established member agencies strengthens the entire network. During COVID-19 we saw the rise of several grassroots organizations providing food access, however, they require expertise and support to grow and remain sustainable.
- Some agencies may require more food but lack the ability to store it, particularly fresh and frozen items. As a result, they may not be able to meet the increased demand.
- Member agencies have their 'ear to the ground' in the communities they serve and have a deep understanding of their clients' needs. They can amplify client voices and advocate for their needs.

To date, there are three Anchor Agencies in our portfolio:

1. Agincourt Community Services Association (ACSA)
2. Feed Scarborough
3. The Neighbourhood Organization

In the pages ahead, you will read about these agencies and the incredible work they are doing in their communities.

In the upcoming 2022 fiscal year, Daily Bread's goal is to onboard three to five other organizations as Anchor Agencies. We will make significant financial investments to facilitate a high-functioning and resilient end state that will allow them to do the following:

1. Provide a choice-based food bank service that operates a minimum of three days per week.
2. Provide a community meal program.
3. Receive the maximum amount of food allotted for distribution and have the capacity to serve more clients and receive more food if required.
4. Operate as Daily Bread *Visionary Members* as outlined in our Service Standards.
5. Provide mentorship and support to grassroots organizations in their area to help them increase their capacity.
6. Remain open and provide service during times of crisis.





## Daily Bread Food Bank Anchor Agencies

### Agincourt Community Services Association (ACSA)

Agincourt Community Services Association (ACSA) is a non-profit, multi-service agency addressing issues of systemic poverty, hunger, housing, homelessness, unemployment, accessibility, and social isolation by empowering children, youth, newcomers, individuals experiencing homelessness, and those living in underserved communities, to build a better tomorrow.

ACSA acts as a bridge between the people who need help and those who can provide it by meeting people's basic needs and helping them to work towards their goals, encouraging and promoting them to flourish and contribute to building strong, vibrant communities.

ACSA has been working in Scarborough communities since 1970 and has established deep, meaningful relationships with community stakeholders, residents, and partners from all walks of life who care about the well-being of all Scarborough residents. It is through collective work and building partnerships that they continue

to push for long-term sustainable changes in public policy to bring forward equitable practices for all. ACSA is committed to working in the community, learning from, and supporting residents in ways that contribute to an improved quality of life for everyone.

***“The Anchor Agency funding provided to ACSA by Daily Bread Food Bank is a game changer. ACSA will work intentionally through our partnership with Daily Bread to provide healthy and accessible food to everyone, by building our community food centre in Scarborough and advocating for better public policy while amplifying the voices of those impacted most by food insecurity. The expansion of our food bank services will allow more individuals and families to access good, healthy food in the community while focusing on addressing the root causes of food insecurity.”*** Eric Cheung, Senior Manager, Operations and Donor Engagement



## Feed Scarborough

Feed Scarborough began in 2018 as a small organization handing out holiday hampers during the month of December. When COVID-19 hit in March 2020, Feed Scarborough became a vital social service in Scarborough, and they now serve 3,000+ of our neighbours every week...and those numbers continue to grow.

In the early days of the pandemic, when food banks were shutting down due to the impacts of COVID-19, Suman Roy, Founder of Feed Scarborough, quickly put together a team as the demand for food assistance was rising rapidly due to layoffs, job losses and lockdowns. Suman and his team put their own money on the table and started delivering groceries to over 1,000 households who were impacted by food bank closings.

Today, Feed Scarborough operates four food banks, offers a three-day per week mobile healthy meal program out of a food truck, runs weekly educational initiatives, and supports a co-op student program - all staffed by three people operating with a few short-term grants, community donations, and the labour of incredible volunteers. Their service area includes Cliffside, Oakridge, Markham, and Kennedy neighbourhoods in Scarborough. Every week roughly 100 volunteers serve 3,000 Scarborough residents, many of whom are children.

Feed Scarborough has recently opened a free community grocery store. This "grocery store model" is based on the idea that choice matters. Each guest is given a shopping card loaded with points based on household size. Guests shop at the grocery store with their points and check out with a cashier. The grocery store model respects guests' dignity and allows for an appointment system, thus eliminating long lineups that may be stigmatizing and cold.

***"With Daily Bread's funding, Feed Scarborough was able to lease a 9,000 sq ft warehouse to continue to grow our operation. In addition, we are building a commercial kitchen to expand our meal program and walk-in refrigerator and freezer to accept more food to distribute to our clients and other food banks. We have also been able to put together manuals for our Online Shopping and Grocery Store Model, which we are sharing with other food banks to assist and train them in this model."*** Julia Sabharwal, Feed Scarborough





## The Neighbourhood Organization

The Neighbourhood Organization (TNO) is a community-based, multi-service agency that has been providing a wide range of community services since 1985. Their programs and services support low-income, marginalized and newcomer communities across Toronto in more than fifty languages, at no cost. Their central locations are in Thorncliffe Park, Flemingdon Park, St. James Town and Crescent Town. You can also find them at various satellite locations in the city, including schools and City of Toronto facilities.

Responding to emerging community needs arising from the COVID-19 pandemic, TNO became concerned with the growing food insecurity crisis. Clients were asking TNO for assistance in finding and sourcing food. Numerous grassroots groups engaged with them, helping to form what came to be called the *TNO Food Collaborative*. Safe distribution of food during the first six months of the pandemic centred on assembling food hampers in a warehouse and delivering them to families and individuals in need each month

through a network of volunteers. Today, the program has transitioned from delivery to in-person, market style pick-up.

The *TNO Food Collaborative* is located at the site of the future Thorncliffe Hub at the East York Town Centre and provides clients with direct access to multiple resources and services available through TNO's programs, including youth services, housing help, settlement, and health and wellness programs.

***"We are so grateful for Daily Bread's Anchor Agency Program. This funding has provided a foundation for the long-term stability of our food bank. It has also increased our capacity to collaborate with community partners, to promote food security for all residents of the neighbourhoods we serve."*** Darcy MacCallum, Director of Family and Wellness, TNO





Mayor John Tory, City of Toronto



Fareed Zakaria, CNN Host and Author

## Celebrating Resilience: A Virtual Conference to Reflect on a Year of Constant Change and Look Forward to a Better Future

Daily Bread Food Bank has seen a huge increase in the number of people accessing food banks. Just this past June, we reached a record-breaking 124,000 client visits – a 50% increase compared to the same month last year.

Throughout this time of crisis, the incredible staff and volunteers across our networks have worked hard to ensure food access for those in need. It has been a difficult and often overwhelming time for those on the frontlines of the pandemic, navigating ever-changing personal and professional challenges, while witnessing inequity, trauma and loss in our communities.

This past May, Daily Bread and North York Harvest Food Bank, hosted *Celebrating Resilience* – a virtual conference to recognize and show appreciation to our member agencies for their work throughout the pandemic, and to open up space to share their complex and diverse experiences.

*Celebrating Resilience* took place over three days and brought together a variety of guests and performers, including a very special keynote message from CNN Host and Author Fareed Zakaria, as well as Mayor John Tory, Polaris Prize winner Jeremy Dutcher and Scarborough's Walk of Fame inductee Farley Flex. In addition, attendees took part in meaningful conversations with Garima Talwar Kapoor, Director of Policy and Research at Maytree; Nadia Lambek, Doctor of Juridical Science candidate at the University of Toronto; Melana Roberts, food justice advocate and municipal food policy strategist; Mustafa Koc, Department of Sociology Professor at

Ryerson University; and Chris Leonard, holistic anti-oppression trainer and facilitator in areas of trauma, grief and restorative approaches.

Conversations centered around honoring and processing this past year, holding space for grief, and celebrating the strength and resiliency of those at the frontlines. At the same time, it was an opportunity to reflect and look forward to the next phase of our essential work in the city to support those who need it most.

***"Post pandemic, 150 million people are estimated to be pushed into extreme poverty around the world, while unemployment declines for the top 25%. That is the nature of the divide. You are at the front lines of this, as we've seen both homelessness and food insecurity rise dramatically due to COVID-19."***

Fareed Zakaria, CNN Host and Author

We extend our deepest and most heartfelt gratitude to the speakers who participated in this conference for facilitating important conversations around resiliency. And we thank, celebrate and acknowledge every single staff member and volunteer in our agency network for their commitment, passion, energy and dedication to ensuring that the right to food is realized for everyone in our city. It is an honour work with such incredible organizations who are building stronger, more resilient communities.

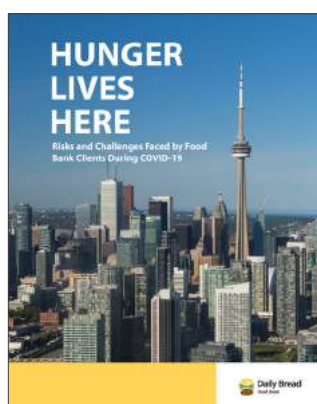




## Advocacy in Action

Conducting in-depth, timely research is critical to Daily Bread Food Bank's mission. As COVID-19 took hold and all hands were on deck to ensure that each food order was loaded onto trucks and delivered on time, it was more essential than ever to understand the impact of the pandemic on food bank clients.

Despite mounting pressures, the Research and Advocacy team got to work. Below are a few highlights from 2020.



### Hunger Lives Here

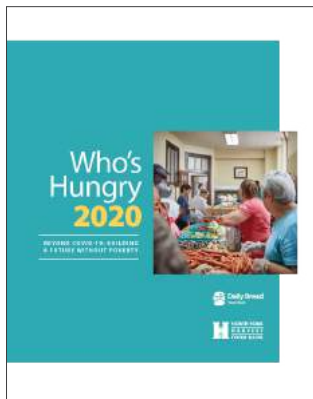
In July 2020, Daily Bread released ***Hunger Lives Here: Risks and Challenges Faced by Food Bank Clients During COVID-19***. The first of its kind in Canada, the report demonstrated that even with government relief efforts, there was a 200% increase in new clients accessing food banks in Toronto during the first wave of the pandemic.

Based on a survey of 220 food bank clients during May and June 2020, *Hunger Lives Here* provided a unique perspective into the challenges food bank clients faced during the pandemic, such as job losses, evictions and unstable housing, and deepening food insecurity.

By leveraging this data, Daily Bread was able to amplify the voices of food bank clients to government to advocate for stronger pandemic supports.

***"This report reveals the extraordinary vulnerability of the people seeking charitable food assistance though this pandemic. Not only are they experiencing very serious levels of food deprivation, many have fallen perilously behind in their rent and fear eviction."*** Valerie Tarasuk, Professor, Department of Nutritional Sciences, University of Toronto

**Learn more at [dailybread.ca/hungerliveshere](https://dailybread.ca/hungerliveshere)**



## Who's Hungry 2020

For more than two decades, the *Who's Hungry* report has profiled experiences of poverty and food insecurity in Toronto. Every year, surveys are conducted throughout the spring across our agency network, and we typically hear from over one thousand food bank clients who are doing everything they can to access food for their families in an increasingly unaffordable city.

Of course, 2020 was not a typical year. Survey collection was cut short after just two weeks when the pandemic was declared. Despite collecting fewer surveys than in previous years, we knew that these food bank client voices were needed more than ever.

In November 2020, *Who's Hungry 2020 – Beyond COVID-19: Building a Future without Poverty* was published in partnership with North York Harvest Food Bank.

The report revealed that food insecurity is not just a COVID-19 issue. In fact, food bank visits had already increased 5% in the year leading up to the pandemic. Among adults, 43% of food bank clients reported going hungry at least once per week, and this was the case for 22% of children.

To prevent a long-term crisis, *Who's Hungry 2020* put forward a number of evidence-based recommendations to eliminate deep poverty, make employment a pathway out of poverty, and achieve affordable housing for all.

***“The trends we were seeing before the pandemic - the high cost of housing, rising precarious employment, and insufficient income supports - are what have made our communities most vulnerable to the impacts of this virus.”*** Neil Hetherington, CEO, Daily Bread Food Bank

Learn more at [dailybread.ca/whoshungry](https://dailybread.ca/whoshungry)







## Position Statements

### Basic Income

In April, Daily Bread released a position statement advocating for the establishment of a guaranteed minimum income floor so that no one in Canada experiences deep, persistent poverty and severe food insecurity.

Our research reveals that the most effective and feasible way to reduce poverty and food insecurity is through strengthening our existing income support system and developing additional targeted basic income programs for those facing the highest rates of poverty, such as working-age individuals and people with disabilities. We recommend that any policies and programs designed to achieve a guaranteed minimum income floor be driven by the following five guiding principles: income adequacy, equity, dignity and lived experience, access to basic services, and strong employment standards.

### Poverty is not a Crime: Approaches to Community Safety

Poverty is the root cause of food insecurity in Toronto. The criminalization of poverty can be understood as when policies, legislation, protocols, and practices lead to the disproportionate fining, arresting, charging, and imprisonment of people living in poverty for non-violent and minor offences. Daily Bread released a position statement in June recognizing that the criminalization of poverty perpetuates the social exclusion and economic hardship of people who are already struggling to afford their basic needs.

Recommendations:

1. Invest in poverty prevention, including income supports, affordable housing, educational opportunities and decent work, and mental health supports.
2. Implement community-led safety models.
3. Adopt equity-based policy approaches that address the ongoing impacts and deep harms of systemic racism and discrimination.

Visit [dailybread.ca/advocacy](https://dailybread.ca/advocacy) to read our statements in full.



# Advocacy by the Numbers

## Daily Bread Food Bank's Advocacy Priorities



**Tackling deep poverty**



**Affordable housing**



**Economic and social resiliency**



**Food access**



**15,031**

Petition signatures calling for Ontario to reduce poverty by 50% by 2030.



**12**

Meetings with elected representatives including Canada's Prime Minister and Ontario's Minister of Child, Community and Social Services.



**441**

Letters sent to City Councillors by Daily Bread supporters advocating for affordable housing policies.



**1,231**

Daily Bread supporters who attended Research and Advocacy presentations to learn about the root causes of food insecurity and policy solutions.

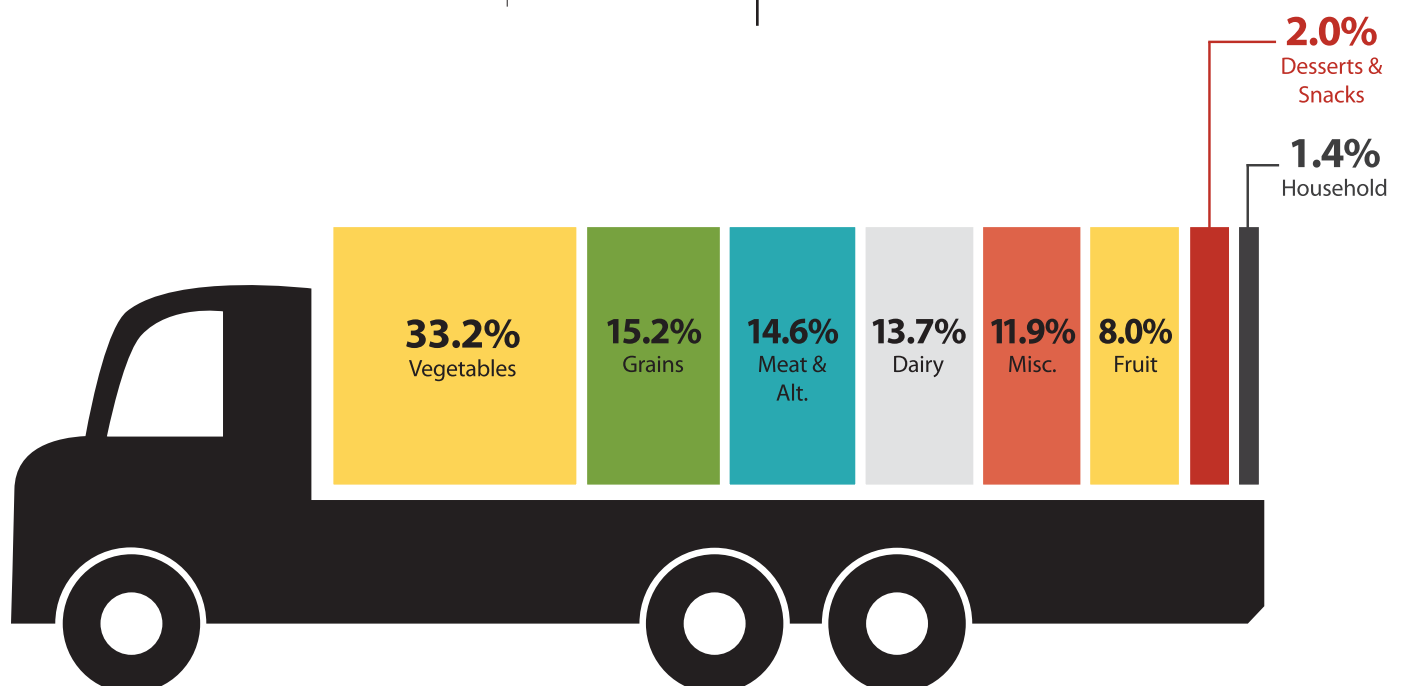
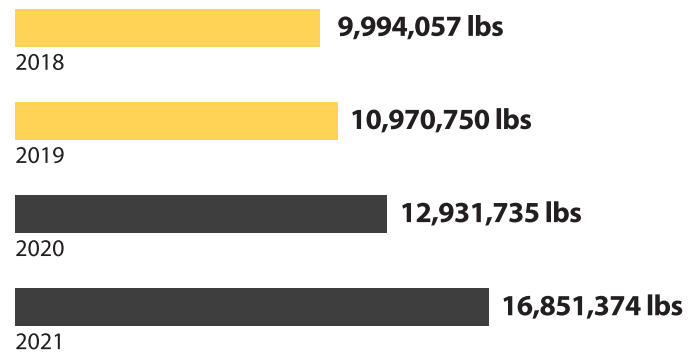
# Food Distribution

**30%**  
increase since last year

**This year, Daily Bread Food Bank distributed 16,851,374 lbs of nourishing food to the community.**

Dairy	2,311,066
Meats and Alternatives	2,452,203
Fruit	1,351,598
Desserts & Snacks	333,324
Household	241,036
Grains	2,556,522
Vegetables	5,607,848
Miscellaneous	1,997,777
<b>Total (lbs)</b>	<b>16,851,374</b>

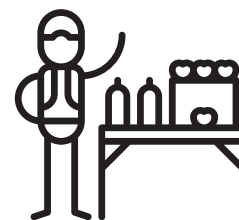
## Pre-COVID-19



## Our Impact in 2021



# 124,000



food bank client visits in June 2021 – a 50% increase compared to the same month last year



# 189

food programs



# 22

new food programs opened  
(compared to 1-2 pre-pandemic)



# 126

member agencies



# 101,440

total meal servings from the  
Daily Bread kitchen



# 17M

close to

lbs of food distributed



# 10,643

meals delivered to isolation  
programs in partnership  
with Red Cross



# 3,471,359

lbs food sorted by volunteers



# 488,891

total volunteer hours



# 633

new volunteers since  
start of covid-19

Raising Awareness about Food Insecurity:

**2,208** media hits **1.9** billion media impressions



# Stronger Together: Building Resilience Through the Power of Community



## Spotlight: The Lawrence Schafer Foundation

Though Lawrence Schafer had never experienced food insecurity during his life, his parents always donated to food banks. Growing up in Waterloo, his mother would often remind him that nobody should ever go to bed hungry or without food. According to Judy Tripp and Jon Steen, who now manage The Lawrence Schafer Foundation, his mother's words became his mantra.

Lawrence's long and distinguished career in stage design enabled him to give to Daily Bread Food Bank. In the fall of 2017, a year before he passed away, Jon and Judy encouraged him to establish The Lawrence Schafer Foundation to build his legacy. Lawrence then chose three other charities in addition to Daily Bread, which now receive annual contributions in perpetuity.

Lawrence passed away in 2018 at the age of 78. Today, Jon and Judy are at the helm of the foundation, and they share Lawrence's compassionate attitude about helping the most vulnerable members of our communities.

Jon and Judy are passionate about alleviating food insecurity and continuing to give to food banks across the country. We are thankful to The Lawrence Schafer Foundation whose generous donations make it possible for us to continue our mission to end hunger in Toronto.



Lawrence Schafer

---

***"Our lives are stable until the moment they're not. Anything can happen to what you think of as the routine of your life then suddenly you can find yourself in desperate need. Daily Bread is a community of people working together to do what's necessary to help one another and we're proud to be a part of it."***

---

Judy Tripp, The Lawrence Schafer Foundation





## Spotlight: Dominion Farms

Located in Bradford, Ontario, Dominion Farms has been a vital Daily Bread Food Bank food donor since 2007. To date, they have donated 3.1 million lbs of fresh produce, including carrots, onions, beets and parsnips and last year alone, at the peak of the COVID-19 crisis, they donated 235,000 lbs of fresh produce.

Dominion Farms founder, Nino Tomizza, spent fifty years of his life building relationships with customers across Ontario and Quebec and providing them with the best quality and service. Today, his son Tony manages the operation and continues their commitment to helping the community. In 2018, Dominion Farms received Daily Bread's *Best in Class Harvest Hero Award*, which recognizes a local farm that has made significant contributions to alleviating hunger by sharing their fresh, locally grown food with those in need.

We are thankful to the Dominion Farm family, and all of our Farm to Food Bank partners across the province, for their fresh produce donations, and for their commitment to ensuring the right to food for tens of thousands of families and individuals in our city.



---

***“Our family at Dominion Farms is proud to have been helping Daily Bread Food Bank for the past fourteen years and look forward to continuing to do so! We are incredibly blessed and feel it is an honour and an obligation to give back to those in need of food in Toronto”***

---

Tony Tomizza, General Manager,  
Dominion Farms

## Spotlight: GFL Environmental

GFL Environmental became a Daily Bread Food Bank corporate partner in November 2020 through their unique community-driven charitable giving program, the Full Circle Project. Since then, their contributions have made a tremendous impact, enabling Daily Bread to provide for many families in need during one of our busiest seasons.

Headquartered in Toronto, GFL is a leading provider of diversified environmental solutions to customers across Canada and the United States. As a proud local service provider, it has always been a vital part of their mission to take care of the communities they serve and give back to them in any way they can.

With community building in mind, GFL launched the Full Circle Project across their North American footprint in May 2020, to partner with charities and nurture relationships that help make a difference at a local level. Through the Full Circle Project, GFL customers can vote for a charity category or 'class' they are passionate about and would like to see funds directed to. GFL then allocates donations to local charities based on those votes, so customers can see how their input is making a direct impact in their community. As part of the process, local GFL branches carefully select high-impact registered charities they wish to partner with.

GFL's support has helped Daily Bread through some of our most demanding times. In November 2020, GFL donated enough funds for over 10,000 meals and provided in-kind services that saw two of their trucks helping our drivers in the middle of peak season.

This year, GFL will once again support Daily Bread with a donation of \$15,000, which equates to 15,000 nourishing meals for families in need across Toronto. We are incredibly grateful to GFL and the Full Circle Project for their support and for making a difference in the lives of our city's most vulnerable.



***"We are touched by the stories of people who face challenges such as poverty and hunger. We feel that supporting Daily Bread Food Bank is a great way to give back to our community and help those dealing with difficult circumstances."***

Bill Nicholson, District Manager,  
GFL Etobicoke





## Volunteer Spotlight: Nicole Gauthier

Volunteers like Nicole Gauthier are essential to Daily Bread Food Bank's operation. Without them, we would not be able to distribute food to the tens of thousands of Torontonians who are currently experiencing food insecurity.

Nicole first came to Daily Bread as part of a group of volunteers during the 2019 Christmas season. It was a busy, demanding time, but that is an environment in which Nicole thrives.

When the pandemic hit in March 2020, and Daily Bread was in desperate need of volunteers, Nicole answered the call. Her job had recently been restructured, and she was able to commit to volunteering four days a week. Since then, Nicole has done everything from sorting food to kitchen prep to picking orders from the warehouse. But it is at our on-site food bank where she now spends most of her time, helping to organize food stock, supervising other volunteers, and making sure our clients are served and that they get the things they need.

While volunteers enable Daily Bread to carry out our mission, volunteering has also given Nicole a sense of purpose and helped to connect her to the community.

We are deeply grateful to volunteers like Nicole, and hundreds of others who have joined our mission this past year, for their dedication and tireless contributions to the fight against hunger.

***"Giving your time is a way to have more compassion and kindness for others and learn about situations clients are going through. It's amazing how a little bit of kindness goes a long way, especially during the pandemic. Many clients know they could not have gotten through this time without the support of the Daily Bread community, and they are very grateful."***



# Best in Class Awards



Daily Bread Food Bank's *Best in Class Awards* celebrate the extraordinary commitment shown by individuals and organizations working to alleviate hunger and poverty in Toronto.

Hosted by Jennifer Valentyne, this year's virtual award ceremony celebrated our city coming together, stronger than ever, in the face of the COVID-19 pandemic.

We congratulate this year's winners and nominees and commend them for their dedication to building a better city.

## Below are this year's award recipients:

**Harvest Hero:**  
**Boots Farms Inc.**

**Food Industry Trailblazer:**  
**Campbell's Canada**

**Corporate Leader:**  
**Tribute Communities**

**Workplace Champion:**  
**Blakes Law Firm Challenge**

**Community Leader:**  
**Ryan Abreo**

**Visionary Food Program:**  
**The Redeemer**

**Profound Community Impact:**  
**Manjura Rehman**

**Exceptional Volunteer:**  
**Gloria McPherson**

**Outstanding Philanthropist:**  
**The Slaight Family Foundation**

A very special thank you goes out to the community for publicly nominating these inspiring change makers. We would also like to thank Jennifer Valentyne, our show producers Makers, our *Best in Class Awards* Selection Committee comprised of Daily Bread staff and volunteers, and of course, everyone who tuned in to celebrate our community.



## Daily Bread *Drive-Thru* Food Drives

In the face of event cancellations due to COVID-19, the Daily Bread team had to get creative to ensure that we could continue to meet our food delivery goals during our busiest times of the year.

Last October, as we headed into Thanksgiving, we knew we needed to ensure that the community could get involved and support our neighbours in need.

When we would have typically welcomed hundreds of volunteers to our warehouse for a public food sort, we were not able to due to COVID-19 restrictions. Instead, we hosted our inaugural contactless *Drive-Thru* Food Drive – an innovative way to engage the community to support our neighbours experiencing hunger and raise much needed food.

The public was invited to drop off food donations at our distribution centre at 191 New Toronto Street in

Etobicoke. Those attending simply had to open their trunk and special volunteers, including Mayor John Tory, members of the Toronto Argonauts, and Toronto Firefighters helped to safely collect donations. The event was a huge success raising over 25,000 lbs in a single day.

Our second *Drive-Thru* Food Drive took place in April, and once again saw hundreds of attendees coming together to support our Spring Drive goals.

As an essential food distribution hub for the city of Toronto, this intake of food is critical to Daily Bread's operation to continue to provide this social service to the city's most vulnerable members.

We are deeply grateful to our community of supporters for adapting with us and continuing to fight to end hunger.

## CBC Sounds of the Season

This year, CBC Sounds of the Season looked quite different. While we couldn't all come together in person for this beloved Toronto holiday tradition, this year's campaign raised a record-breaking \$1.1 million in support of food banks across the GTA.

Sounds of the Season ran for the entire month of December, with four special days of programming that included interviews on Metro Morning with Ismaila Alfa; musical performances by Chilly Gonzales, Bahamas and many others; and very special and honest conversations with members of the community who have in the past, or are currently, experiencing food insecurity.



It was incredible to witness the outpouring of support. We are deeply grateful to everyone at CBC, the generous donors, partners, supporters, and in particular the food bank clients who shared their stories, for making this year's event such a success.



## Toronto Professional Fire Fighters' Association

For over two decades, members of the Toronto Professional Fire Fighters' Association (TPFFA) have played a key role in Daily Bread's food raising and distribution work. Whether as volunteer drivers picking up and dropping off food donations, helping to kick off food and fundraising campaigns or unloading donations at our drive-thru events, Toronto firefighters are always there to lend a hand and uplift our communities. In the last 12 months, over 317,000 lbs of food have been collected from fire stations across the city.



## The Chef Upstairs

On Family Day, Chef Julian Pancer, owner at the Chef Upstairs, brought together families from around the world for the largest virtual cooking class. Produced in partnership with EJSE Studio, this unique event had more than 1,600 connections from 11 countries, where guests were guided through a delicious recipe of gnocchi pomodoro. Thanks to the generosity of participants, this free event raised over \$45,000 in support of Daily Bread.

## Rogers Centre Steps up to the Plate to Fight Hunger

As food insecurity and the need for emergency food relief continues to grow, support from the community is needed now more than ever. We are grateful to the Rogers Centre for stepping up to the plate to support Daily Bread's efforts to fight hunger by opening their doors to allow us to store 300,000 lbs of food that was distributed across Toronto to our member agency network.

Additionally, Rogers Centre hosted a satellite drop-off point during our Spring Drive-Thru Food Drive, to ensure that people looking to make food donations in the downtown core were able to do so easily.



**These are just a few examples of our community coming together. We are thankful to everyone who stepped up this past year, whether it was to raise food or funds, volunteer, make a donation, or raise awareness about food insecurity – every action has made an impact.**



# DONORS

## Transformational / \$1M +

---



## Visionary / \$250,000 – \$999,999

---



- Anonymous

**For the year ending June 30, 2021.**

We deeply appreciate the generous support of thousands of individuals and organizations whose financial gifts make our work possible.

## Changemaker / \$100,000 – \$249,999

---

**BANK OF AMERICA** 

*Campbell's*®

**CREDIT SUISSE** 

Food Banks  Banques alimentaires  
Canada Canada



**IVEY FOUNDATION**

 **Foundation**

 **TORONTO**

 **YARDI**

- Aaron Goldstein & Christina Laing
- The Catherine and Maxwell Meighen Foundation
- Estate of Donald Lawrence Biderman
- Gary Slaight
- The H. John McDonald Foundation
- The Lawrence Schafer Foundation
- Toronto Foundation
- Anonymous (4)

# DONORS

## Catalyst / \$50,000 – \$99,999

---



- Bradley and Hilary Hennick, Jory Hennick and Matt and Allison Segal
- The Carol Sharyn Tanenbaum Family Foundation
- Enterprise Holdings Foundation
- Estate of Brenda Jean Protheroe
- Estate of Edith Elizabeth Kelly
- Estate of Judson Richard Pyke
- Estate of Robert William Crichton
- The Giving Tree Foundation of Canada
- Grundy Family
- The Halatsis Family Foundation
- Mark Chadbourne
- Oscar and Jenny Signoretti
- Ripcar Investments Inc
- Richard and Darleen Falconer
- Robert B. Somerville Co. Ltd
- Ward Family Foundation
- Whitmer Trudel Charitable Foundation
- The William Birchall Foundation
- Anonymous (2)



For the year ending June 30, 2021.

We deeply appreciate the generous support of thousands of individuals and organizations whose financial gifts make our work possible.

## Leader / \$25,000 – \$49,999

---

BentallGreenOak 

 Cadillac  
Fairview

 Chicken  
Farmers  
of Ontario



 CONNOR, CLARK & LUNN  
FINANCIAL GROUP

 DAC

DELANEY FAMILY  
FOUNDATION



 GREAT GULF

HARBOURVEST 



J.P.Morgan





MINDEN  
GROSS  LLP

opentext™

 premium  
uniforms

 QuadReal™

 rjc  
Engineers

Teck

 TJX  
CANADA

# DONORS

## Leader / \$25,000 – \$49,999

---

- Alison Fisher Fund
- The Andree Rheaume and Robert Fitzhenry Family Foundation
- Anita Lo
- Association of Ontario Neurologists
- Audrey S. Hellyer Charitable Foundation
- Cassels Brock & Blackwell LLP
- Deb Barrett and Jim Leech
- Estate of Donald Harold Groves
- The Frank H. Hori Charitable Foundation
- Giselle Foundation
- Haggerty Holdings
- Harvey and Leah Fruitman
- Klick Health Employees
- The Lillian Meighen and Don Wright Foundation
- Mark and Jannie Henkelman
- Mark and Jenny Thomson
- The McLean Foundation
- M. De Gennaro Fund
- The Murphy Family Foundation
- Neil Attenborough
- P & L Odette Charitable Foundation
- Porticus Düsseldorf
- Purolator Inc
- The Rand Alexander Lomas Family Foundation
- Salvatore and Marion Brancaccio
- Sherry & Sean Bourne Family Charitable Foundation
- Sobeys
- The Steve and Sally Stavro Family Foundation
- Vera Wilkins
- Anonymous

**For the year ending June 30, 2021.**

We deeply appreciate the generous support of thousands of individuals and organizations whose financial gifts make our work possible.

## **Pacesetter / \$10,000 – \$24,999**

---

- 1832 Asset Management LP
- Airstart Inc
- Alan & Louise Redway
- Alexandra Horwood
- Allegion Canada Inc
- Andrew Pastor
- Anne Brace
- Arden Majewski
- The Asper Foundation
- Avalon Neale
- Axxima/3303128 Canada Inc
- The Bickerton-Grabowski Family Foundation
- BlackRock Asset Management Canada Ltd
- The Blidner Family Foundation
- Bloomberg LP
- BMO Bank of Montreal
- Boyd-Myles Charitable Fund
- Brian Borst
- Brian Golden
- Broadridge Canada
- California Innovations
- Cameron Pictures
- Canadian Stewardship Services Alliance
- Catherine Steele
- Century 21 Leading Edge Realty
- CGI ISMC Inc. Canada
- The Chisholm Thomson Family Foundation
- Chris Paliare
- Christine Purden
- Christopher Sinardo
- CIBC Mellon
- Cisco Canada
- Compagnie Parento Ltd
- CP Holiday Train - Canadian Pacific Railway Company
- Crux Capital
- D. Crupi & Sons Ltd
- David Allan and Cynthia Young
- David MacNaughtan
- Dawn Davis
- DLA Piper
- Domini Ladyshewsky
- Donald and Helen McGillivray
- Donald and Sallyanne Smith
- Dorothy Strom
- Duncan Macgregor
- Dutra Architect Inc
- Elizabeth Barrett
- Elizabeth Wirth
- Estate of Bertrand Gerald Bellemare
- Estate of Glenne Eleanor Murray
- Estate of Hanna Werner
- Estate of Ingrid Rowoldt
- Estate of Shmuel (George) Benedek
- Fawaad Iqbal
- The Finkelstein Group of RBC Dominion Securities
- The Firstline Foundation
- Fondation Alex U. Soyka
- Frances Thompson
- Frank J. Seger Holdings Ltd
- Frank Mullen
- FreshBooks
- Get A Better Mortgage Inc
- GFL Environmental
- Glenn Dobby and Catherine McInnes
- Goodyear Canada Inc
- Great Lakes Brewing Company Inc
- Greenrock

# DONORS

## Pacesetter / \$10,000 – \$24,999

---

- Greenwin
- Halo Fund
- Harry & Lillian Seymour Family Foundation
- Hatch
- Helga and Antonio Degasperis
- Hepburn Engineering Inc
- The Home Depot Canada
- Ian and Helen Giffen
- Ian McLean
- Icon Insulation Inc
- Ilana Kotin
- Ingenium Group Inc
- Intact Insurance Company
- Jacqueline Prehogan
- James and Sylvia Webb Family Fund
- Jane Harvey
- Jeffrey Rosenthal
- The Joan and Clifford Hatch Foundation
- John Sweet
- Jones Deslauriers Insurance Management Inc
- J.P. Bickell Foundation
- The J.W. McConnell Family Foundation
- Katherine Janzen
- Keith Whiteley
- Ken Rosenberg
- Kwong Chan
- Laura Rich
- Leonard Wolinsky Foundation
- Lewitt Family Foundation
- Lifetime Charitable Foundation
- Linda McCain
- Lloyd's Canada
- MapleCross Fund
- Maple Leaf Centre for Action on Food Security
- The Margaret Ann & Donald S. McGiverin Foundation
- Mark Caiger and Kara Brodribb
- Mark Hilson
- Mark Sandler Professional Corporation
- Mark Selby
- Marsh & McLennan Companies
- Martha Spears
- Marty Cutler & Marilyn Minden
- Mary Gibbons
- McKinsey & Company
- Metro
- Metro Supply Chain Group
- Mexican Flower Trading
- Michael and Libby Goldgrub Foundation
- Michael Dobbins
- Michael Robinette
- Miken Corporation
- Miriam Bueno
- Mondelez Canada Inc
- MREnglish Holdings Inc
- Neil Feigelson
- Neil Hetherington
- New Gold Inc
- Northland Power
- Northlea Corporation
- Ontario Risk and Insurance Management Society
- ON-TEK Electric Services Ltd
- Open Farm Inc
- The Ouellette Family Foundation
- Oxford Properties Group
- Palo Alto Networks
- Patrick Priestner
- Paul Massey
- Paul McNerney
- Paul Nazar
- Paul Rolston Foundation
- Payments Canada
- Payment Source Canada



**For the year ending June 30, 2021.**

We deeply appreciate the generous support of thousands of individuals and organizations whose financial gifts make our work possible.

- 
- |  |   |   |
|--|---|---|
| • Peace Collective   | • Scott Merriman  | • Toronto Council Knights of Columbus 1388 Charitable Welfare |
| • Picton Mahoney Asset Management                                | • Sheila and Peter Vandenberg                               | • Toronto Wholesale Produce Association                       |
| • PNC Bank Canada  | • Shorcan Brokers Ltd                                       | • Torgs LLP   |
| • Pomerleau  | • Shuttleworth Family Fund                                  | • TRAC Investments  |
| • Prismatic Designs Ltd  | • Slack Corp  | • TRIO Fertility  |
| • PVH Corporation  | • Stephen Gross   | • Troy Kolar  |
| • Quadrangle Architects Ltd                                      | • Stephen Walker  | • Unifor Social Justice Fund                                  |
| • The Quarin Family Foundation                                   | • Steph Morgan  | • United Association Local 46                                 |
| • Ray Nissan Family Foundation                                   | • Stratus360 Inc  | • Vera & Ted Pordage Fund                                     |
| • Rayjo Charitable Trust   | • Structure Corp  | • Verafin   |
| • Regional Real Estate Board & Ontario REALTORS Care® Foundation | • Sturdee Group   | • Virtu ITG Canada Corp                                       |
| • Remo Fiorda  | • Sun Life Financial  | • Whitecap Canada Inc   |
| • Renald Morin   | • SUNPAN  | • William and Lorna Anderson                                  |
| • Rescon Financial Corporation                                   | • Susan Mason   | • William Buxton  |
| • Richard and Karen Zurawski                                     | • Susan Parks   | • William R. and Shirley Beatty Charitable Foundation         |
| • Rochon Building Corporation                                    | • Suzanne Ivey Cook   | • The W.C. Kitchen Family Foundation                          |
| • Rogers Communications Inc                                      | • Sylvia and James P. Webb                                  | • The YM Inc Charitable Foundation                            |
| • Roman Stoykewych   | • Synamedia Vividtec Canada ULC                             | • Anonymous (8)   |
| • Ronald Prosserman  | • Taylormade Golf Canada                                    |   |
| • Rosedale United Church   | • The Thor E. and Nicole Eaton Family Charitable Foundation |   |
| • RSM US Foundation  | • Timbercreek Communities                                   |   |
| • Ruby Samlalsingh   | • Tom Thomas  |   |
| • Rui Cardoso  | • Toronto and Area Road Builders Association                |   |
| • Scotiabank   | • Toronto Agile Software Development Community              |   |

# IN-KIND FOOD DONORS

## Diamond Region Builder / 500,000 lbs +

ATV Farms

Feed Ontario

## Platinum Star / 250,000 – 499,999 lbs

Campbell Company of Canada

Food Banks Canada

Second Harvest

Dairy Farms of Ontario

Longo Brothers Fruit Market Inc

Stericycle

## Gold Plate / 100,000 – 249,999 lbs

Boots Farms

Hain Celestial Canada

North York Harvest Food Bank

Sun-Brite Foods Inc

Dominion Farm Produce Ltd

KIND Snacks LLC

Ontario Potato Distributors Inc

Unilever Canada

Earth Fresh Foods

Mastronardi Produce Ltd

Post Foods Canada

Veg-Pak Produce

Food For Life Canada

Minute Maid Company  
Canada Inc

Procyk Farms

Weston Bakeries

General Mills Canada

The Mississauga Food Bank

Smucker Foods of Canada Co

## Silver Platter / 50,000 – 99,999 lbs

Bimbo Canada - Canada  
Bread

Egg Farmers of Ontario

Mars Canada

Unico Foods

Bonduelle

GlobalMedic

Mondelez Canada Inc

Vaughn Mills Packaging Ltd

Catania Worldwide

Highland Creek Community  
Association

Parmalat Canada

Walmart Canada

Chef's Plate Inc

JD Smith Logistics Solutions

Rose Family Farm

Young &amp; Young Trading

Clif Bar &amp; Company

Les Fermes Dani Inc

Salvation Army

Anonymous

Sunberry Ltd LLC

## Bronze Cup / 25,000 – 49,999 lbs

Charger Logistics

Italpasta

Nature's Path Foods Inc

Saputo Dairy

Chary Produce

Lassonde Industries Inc

NewAge Beverage Co

Westmoreland-TopLine  
Farms

Erievue Acres

Loblaws Companies

Riga Farms

Anonymous

Fresh Taste Produce

Maple Leaf Foods Inc

Robert Transport

Griffith Foods

Metro

R Tindall Produce







# CHAMPIONS

## Champion Fundraisers

### Funds / \$100,000+



Blakes Law  
Firm Challenge



CBC Sounds of the Season



Paliare Roland Rosenberg  
Rothstein Employees



Walmart Canada

### Funds / \$50,000 – \$99,999





For the year ending June 30, 2021.

We deeply appreciate the generous support of our Champions: individuals, groups and corporations who have mobilized their networks to raise funds or food for Daily Bread Food Bank.

## Funds / \$25,000 – \$49,999



Law Firm Challenge – Blake, Cassels and Graydon



Ziyaad Mia



Ontario Public Service Food Drive



Slalom Consulting Employees



## Funds / \$10,000 – \$24,999

100 Women Who Care  
Toronto West

Aercooustics Engineering Ltd

Airstart Inc

Austin Birch

Avanade Canada Inc

Bloomberg LP

Broadridge Canada

California Innovations

Cassels Brock & Blackwell LLP

Century 21 Leading Edge Realty

CKF Inc

Corus Premium Television Inc

CP Holiday Train – Canadian Pacific Railway Company

DBRS Ltd

Engines for Change

Gary Friedlander

Geoff Burke

Greater Toronto Apartment Association

Hazelview

Hepburn Engineering Inc

Humber Valley Hockey Association

Metro Cable TV Maintenance & Service Employees Association

Miller Thomson LLP

Minto Foundation Inc

Morgan Cameron Ross

MOSEA Technologies Ltd

MREnglish Holdings Inc

North Toronto Hockey Association

Nvidia Corporation

ONCAP Management Partners

Ontario Power Generation Employees' and Pensioners' Charity

Palo Alto Networks

Payments Canada

Picton Mahoney Asset Management

Purolator

Rogers Communications Inc

RP Investment Advisors

Sherrard Kuzz LLP, Employment & Labour Lawyers

SKYGRiD Construction Inc

St. George's on-the-Hill Anglican Church

Stikeman Elliott LLP

Sun Life Assurance Company of Canada

The Greater Toronto Area Contact Centre Association

Thornton Grout Finnigan LLP

Timbercreek Communities

Viatrix

Anonymous

# Champion Foodraisers

---

**Food / 100,000 lbs+**



---

**Food / 25,000 – 49,999 lbs**



---

**Food / 10,000 – 24,999 lbs**



**Thank you to our food bank associations:** Feed Ontario & Food Banks Canada.

---

**For the year ending June 30, 2021.**

---

We are grateful to our incredible community of supporters for their generosity and deep commitment to ending hunger in our city.

---





2020-2021

# Member Agencies



**189**  
**Food**  
**Programs**

## Breakfast Programs

Dr. Roz's Healing Place – Shelter  
Fred Victor Centre - Women's 24-hour Drop-In  
Glen Rhodes United Church  
Haven Toronto  
Homes First Society - Scarborough Shelter  
St. Bartholomew's Anglican Church  
Transition House

## Food Banks

Agincourt Community Services Association (ACSA South) closed  
Agincourt Community Services Association (ACSA the Hub)  
Agincourt Pentecostal Church  
Allan Gardens Food Bank  
Avenue Road Food Bank  
Bethany Baptist Church Food Bank  
The Bluffs Food Bank  
Bloor West Food Bank  
Braeburn Neighbourhood Place  
Calvary Baptist Church  
Canadian Red Cross - Mobile Food Bank  
Food Pantry at Morningside  
Centennial College Food Bank  
Chester Le Food Bank  
Christ Church St. James Anglican Church  
Churches on the Hill  
CICS Food Bank  
Cooper Mills Good Community Food Bank  
Covenant House  
Eastview Neighbourhood Community Centre  
Etobicoke Services for Seniors - ESS Mobile Food Bank  
Eva's Initiatives - Eva's Phoenix Food Bank  
Feed Scarborough - Byng  
Feed Scarborough - Kennedy & Eglinton  
Feed Scarborough - Kingston Road

Flemingdon Community Food Bank  
Fort York Food Bank  
O'Connor Food Bank  
Glen Everest Food Bank  
Glen Rhodes United Church  
Grace Place Food Bank  
Grantful Food and Fellowship Soup Kitchen  
Good Food Centre – Ryerson Students' Union  
Haven on the Queensway Food Bank  
The Housing Help Centre Food Bank  
Jane Alliance Neighbourhood Services - Thinking of Elders Food Bank Delivery  
Juliette's Place Food Bank  
Kingsview Eats Food Bank  
The Lighthouse Food Bank  
416 Community Support for Women (LOFT)  
Lourdes Food Bank  
Mabelle Food Program  
MabelleARTS Food Pantry  
Margaret's Housing & Community Support  
McCowan Food Bank  
Meadowvale Food Bank  
Mount Olive S.D.A. Church  
Native Women's Resource Centre  
New Toronto Street Food Bank  
Our Saviour Lutheran Church  
Parkdale Community Food Bank  
Scarborough Campus Students Union Food Bank  
Scarborough Center for Healthy Communities  
The Scott Mission  
South Asian Women's Centre  
Staff of Life Food Bank  
St. Ann Parish  
St. Bartholomew's Anglican Church

St. James Food Basket  
St. Ninian's Food Bank  
St. Stephen's Presbyterian Church  
Student Association of George Brown College (Student Nutrition Access Program - SNAP) Casa Loma  
Student Association of George Brown College (Student Nutrition Access Program - SNAP) St. James  
Student Association of George Brown College (Student Nutrition Access Program - SNAP) Waterfront  
Syme Family Food Bank  
Syme Woolner Neighbourhood & Family Centre  
The Neighbourhood Group - Teesdale Food Bank  
The Neighbourhood Organization (TNO) Food Bank  
The Stop Community Food Centre  
Thornccliffe Food Bank  
Toronto Council Fire Native Cultural Centre - Community Food Bank  
Toronto Council Fire Native Cultural Centre - Programs Food Bank  
Toronto East S.D.A Church - Malvern Food Bank  
Toronto People with AIDS Foundation  
Toronto West SDA Church  
Tuxedo Court Food Bank  
University of Toronto Students Union  
VP & Sheppard Food Bank  
Warden Ave Food Bank  
Warden Woods Community Centre  
West Hill Community Food Bank  
Westway Christian Church  
Women's Habitat Outreach  
Women's Health in Women's Hands  
YMCA - Scarborough Town Centre  
YMCA - Tapscott  
Yonge Street Mission



**126**  
**Member Agencies**

### Meal Programs

519 Community Centre  
Access Point on The Danforth  
Agincourt Community Services Association (ACSA) - South Meal  
Agincourt Community Services Association (ACSA)  
Agincourt Pentecostal Church  
All Saints Church Community Centre  
Allan Gardens Food Bank  
Alpha House  
ArtHeart Community Art Centre  
Bethlehem United Shelter  
The Bluffs  
Breakaway Addiction Services  
Christie Ossington Neighbourhood Centre - Bloor Drop In  
Christie Ossington Neighbourhood Centre - Lansdowne Shelter  
Christie Refugee Welcome Centre  
Church of the Redeemer - The Common Table  
COSTI Reception Centre  
Dr. Roz's Healing Place - Shelter  
Eastview Neighbourhood Community Centre  
Eva's Initiatives  
Evangel Hall Mission  
Fort York Food Bank  
Franklin Horner Community Centre  
Fred Victor - Women's Hostel  
Fred Victor Community Food Program  
Friends of Jesus Christ - Wakunda Place  
Good Shepherd Ministries  
Haven Toronto  
Home First Society- Kennedy Shelter  
Homes First Society - Scarborough Shelter  
House of Compassion  
John Gibson House (LOFT)  
Juliette's Place

LAMP CHC - Adult Drop-in  
LAMP CHC - Early ON  
416 Community Support for Women (LOFT)  
Margaret's Housing & Community Support  
Margaret's Housing & Community Support - TO East DI  
Matt Talbot & St. Michael's Homes  
Monsignor Fraser College  
Native Canadian Centre of Toronto  
Native Child & Family Services Toronto  
Native Men's Residence - Shelter  
Native Youth Resource Centre  
Native Women's Resource Centre  
Nellie's  
Parish of St. Margaret  
Parkdale Activity Recreation Centre (PARC)  
Sanctuary Ministries  
Scarborough Centre For Healthy Communities - Westhill  
The Scott Mission  
Sistering  
Sojourn House  
St. Felix Centre  
St. John The Compassionate Mission  
St. Stephen's Corner Drop-in  
Storefront Humber  
Syme Woolner Neighbourhood & Family Centre  
The Stop Community Food Centre  
The Stop Community Food Centre - Wychwood  
Toronto Council Fire  
Toronto Christian Resource Centre (CRC - Fred Victor)  
Weston King Neighbourhood Centre  
Women's Habitat Outreach  
Woodgreen Community Services - The FSTH

YMCA Vanauley Street Drop In  
Yonge Street Mission  
Yonge Street Mission Evergreen

### Prenatal Programs

Massey Centre - Humewood Campus (formerly Humewood House)  
Massey Centre - Shepherd Campus (formerly Humewood House)  
Parkdale Queen West CHC - 5 P's Program  
The Stop Community Food Centre  
Yonge Street Mission Evergreen

### Snack Programs

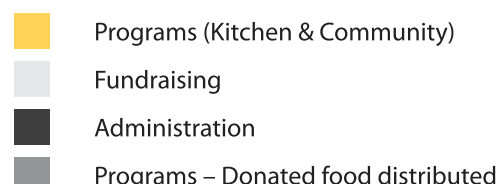
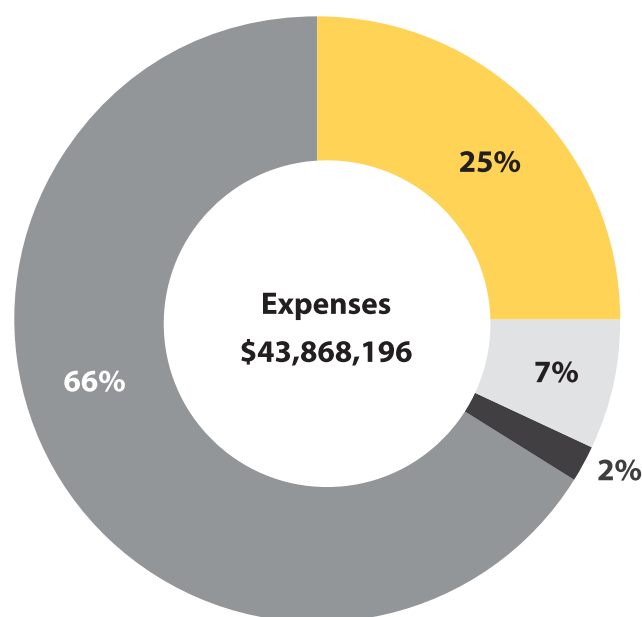
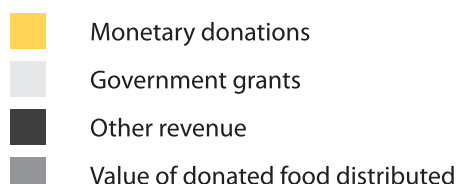
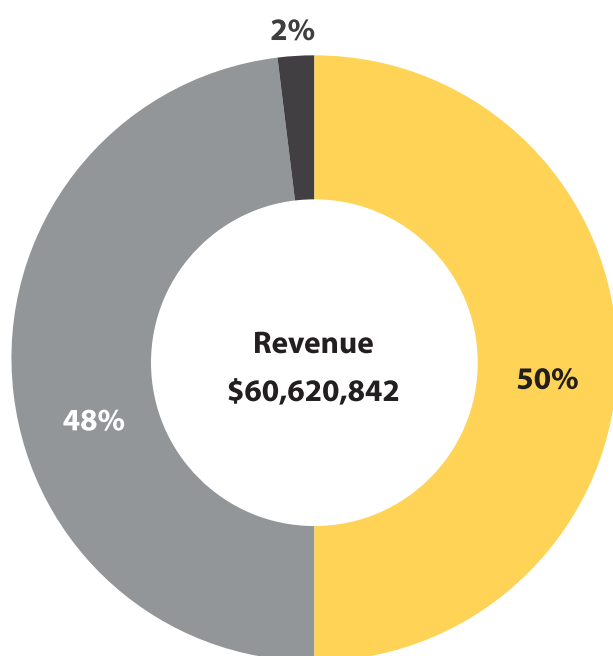
All Saints Church Community Centre  
Canadian Red Cross First Contact Snack Program  
Creating Together  
Eastview Neighbourhood Community Centre  
John Gibson House (LOFT)  
John Howard Society  
Monsignor Fraser College  
Parent Resources  
Transition House - Snack  
Turning Point Youth Services

### Tenant Programs

Brimley Acres  
Broadview Bits & Bites (Mainstay Housing)  
Danforth Tenants (Mainstay Housing)  
Foster Food Club (Community Living)  
Friendship Food Program  
La Paz Co-op Food Program  
St. Clair Food Program (Mainstay Housing)  
The Tower  
YWCA Tenants

July 1 2020 - June 30 2021

# Financials



## Pandemic Fund Update:

The Board of Directors has created a Pandemic Fund for the purpose of alleviating the effects of the current economic downturn on the city of Toronto. The Pandemic Fund provides funds to allow the organization to help maintain client service levels in the event of decreased donations, increased client demand and operational changes resulting from the current pandemic. Uses of the Pandemic Fund will be restricted to cover increases in food, cleaning, and other operating costs required to serve increased numbers of clients, while maintaining increased infection prevention and control standards. Funds may be used by the organization or directed to member agencies. Capital costs will be eligible to the extent that they address health and safety risks or build capacity for ongoing elevated client needs.

Out of the \$13 million that the Board of Directors allocated into the Pandemic Fund last year (2019-2020), \$3.1 million were used this fiscal year, primarily for food purchases (\$2.2 million) and agency grants (\$.7 million)

## Daily Bread Staff Wages and Benefits:

The wages and benefits paid to each of Daily Bread Food Bank's full-time staff meet the requirements of the Ontario Living Wage Network. For more information visit [ontariolivingwage.ca](http://ontariolivingwage.ca)

To review full audited financial statements, please visit [dailybread.ca/about/annualreport/](http://dailybread.ca/about/annualreport/)

If you would like to request a print copy for review, please call 416.203.0050



2020 - 2021

# Board of Directors and Senior Management

## Board Executive

Ben Wise, Chair

Karen Hsuing, Vice-Chair  
Programs and Services Committee

Gale M. Kelly, Treasurer  
Finance, Audit and Risk, Committee Chair

Christine Yip, Corporate Secretary  
Governance and Nominations, Committee Chair

## Board Members

Aisha Ansari  
Governance and Nominations Committee

Jennifer Bond  
Governance and Nominations Committee

Neil Bowden  
Fundraising Committee  
Finance, Audit and Risk Committee

Gaylen Duncan  
Finance, Audit and Risk Committee

Morgan Harris  
Programs and Services Committee

Regan McGee  
Governance and Nominations Committee

Anthony Santilli  
Programs and Services Committee

## Retiring Board Members 2020-2021

The Board of Directors and Management wish to thank each of the members of the Board who retired over the course of the year for their service to community, through the Daily Bread Food Bank

- Bonnie Matthews
- Ian Giffen
- Adam Baksh

## Senior Management

Neil Hetherington  
Chief Executive Officer

Gretchen Daniels  
Chief Financial Officer

Talia Bronstein  
Vice President, Research & Advocacy

Samantha Cooke  
Vice President, Philanthropy

Charles Jergl  
Vice President, Programs & Services

Eva Molina  
Associate Vice President, Marketing & Communications

Sandra Nestic  
Vice President, Operations

Jeffrey Wong  
Associate Vice President, People & Culture

Daily Bread Food Bank is run by a volunteer Board elected annually by its member agencies, which reflect the city of Toronto. Over one-third of the Board of Directors self-identifies as individuals with lived experience. We believe this adds significant value to the conversations, decisions, and governance structure of the organization.

**We acknowledge the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.**

**FOOD IS A  
HUMAN RIGHT.  
WE ARE COMMITTED  
TO ENSURING THAT  
NO ONE GOES HUNGRY.  
THANK YOU  
FOR YOUR  
SUPPORT**



**Daily Bread**  
Food Bank

191 New Toronto Street  
Toronto, ON, M8V 2E7  
Phone: 416-203-0050  
Email: [info@dailybread.ca](mailto:info@dailybread.ca)

**[dailybread.ca](http://dailybread.ca)**



DailyBreadFoodBank



@DailyBreadTO



@DailyBreadTO

**Daily Bread Food Bank is proud to be a top rated charity:**

- **Charity Intelligence Top 100**
- **Maclean's Top 100 - Canada's Best Charities**

Registered Charity Number: 11888 1549 RR0001

