

# Annual Report 2017-2018



## LETTER FROM BOARD CHAIR

In my first year leading the Daily Bread's Board of Directors, I continue to be impressed by the intelligent, dedicated and passionate professionals who come together to ensure we're making an impact on hunger in the city of Toronto. Changes in government, evolving social policy and economic pressures all affect families in Toronto experiencing food insecurity and poverty. The team at Daily Bread and our wide-network of member agencies take on the daunting task of finding ways to feed hungry people every day.

In the past year, we have orchestrated a successful transition in the leadership of the organization. After 12 years, Gail Nyberg retired as Executive Director. I join the Board as a whole in expressing our gratitude for Gail's dedication to the Daily Bread mission. Throughout her tenure, the organization grew the operations, built a robust agency relations program and reinforced the positive Daily Bread brand identity. Among her many accomplishments, Gail was instrumental in long term poverty alleviation work with contributions to several local and provincial social policy shifts.

In January, we brought on Neil Hetherington as the new Chief Executive Officer to continue our growth. Prior to joining Daily Bread, Neil was Executive Director at Dixon Hall Neighbourhood Services, one of Toronto's oldest multi-service charities. Previous to that, Neil hammered away at housing affordability for over a decade as CEO of Habitat for Humanity New York City and Toronto. During his tenure, Habitat for Humanity accelerated its building program dramatically, increased its social enterprise operations and expanded its community impact and advocacy role.

Neil's long tenure in strategic leadership of non-profit organizations has brought a new vision to Daily Bread. The board has worked closely with senior leadership to develop strategic business plans for each business unit as well as a unified strategic goal for the organization: to deliver 20% more food to 20 high priority neighbourhoods in Toronto.

The Board has also taken a critical look at the operations of Daily Bread and provided enhanced governance around financial accountability to ensure we are maximizing our ability to make an impact and renewed our longstanding accreditation with Imagine Canada. In the upcoming year, the Board will be building on these successes to develop a three-year strategic plan for Daily Bread, addressing many new opportunities for growth.

It has been an exciting year. I'm inspired to be a part of an organization that is truly making an impact on the health of our city and the people that need us most.



Andy Burgess Chair

## LETTER FROM THE CEO

This has been an incredible year of growth and innovation at Daily Bread Food Bank. It has been an awesome privilege to take on the role of CEO at such a dynamic organization making a real impact on hunger in Toronto. I'm grateful to Gail Nyberg, Daily Bread's former Executive Director and Al Shulman, the former Board Chair for all the work they did to make the organization a powerful voice and distributor of food in Toronto.

Over the past year, we've delivered almost ten million pounds of food to over 200 community food programs and fed tens of thousands of hungry households. It's humbling to see the real need on the front lines, but it inspires us to continue providing food with decency and dignity to Torontonians experiencing poverty.

This year, we grew through innovation. Thanks to a partnership with the Walmart Foundation, we launched the Farm to Food Bank program helping to bring farm fresh produce to families in need through the Daily Bread network.

Our research program and the annual Who's Hungry report continues to shine a light on the reality of hunger and poverty in Toronto. This led to significant social policy changes announced by the province.

Finally, and most importantly I would like to express my gratitude to several groups of people.

First, to the member agencies of Daily Bread. The 129 agencies and 173 food programs that deliver the shelf stable and prepared foods we procure.

Next, to those who choose to volunteer at Daily Bread and our member agencies. I get great joy each day speaking with and working alongside these volunteers at Daily Bread. Women and men who give their time in support of others. I'm grateful and appreciative of the "lead volunteers" – the Board of Directors. This is a passionate group, led by Andy Burgess, that offers deep support and high expectations. The ability of this organization to be an effective, impactful operation within the complicated and nuanced world of food insecurity is a testament to their passion.

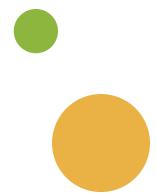
And finally, my colleagues, Daily Bread is fortunate to have a small but mighty team of individuals who care deeply about the mission of the organization and dedicate their professional career in service of others. Over the year they have taught me a great deal, made me laugh regularly and pushed one another to greater heights.

As we close the books on one year and begin the next, I can say with certainty that the future holds even more opportunity for Torontonians to step up to the plate. We made an impact, but hunger is still prevalent and we will continue the work hard for those that truly need us.



Neil Hetherington CEO





## FARM TO FOOD BANK: FROM PILOT TO PROGRAM

Daily Bread is committed to providing barrier-free access to healthy food for adults and children across the GTA. Last year, with the help of 11,529 volunteers, we processed, packed and delivered 10 million pounds of food to our member agencies, and with our strategic purchasing plan, we were able to ensure that our agencies had consistent access to nutrient-dense food options. We are excited to report that this year our donors helped us take some major steps forward in reaching that goal.

#### Farm to Food Bank: From Pilot to Program

After a promising launch as a pilot project in the summer of 2017, Daily Bread's Farm to Food Bank Program has become a vital part of getting fresh, nutritious food to people who need it most. By creating partnerships with farm donors, the Farm to Food Bank Program diverts their surplus and naturally imperfect produce from becoming landfill, providing a business benefit to them and health benefits to thousands of people accessing food banks and meal programs.

Last year we received over 1.34 million pounds of produce from 14 farm partners across Ontario – these amazing partners completely exceeded our expectations in their commitment to our Farm to Food Bank Program.

More than 20 varieties of fruits and vegetables were donated and distributed, including carrots, beets, onions, potatoes, lettuce, cabbage, zucchini, squash, eggplant, green beans, yellow beans, sweet peas, leeks, tomatoes, cucumbers, assorted peppers, sweet corn, sweet potatoes, apples, grapes, peaches and watermelon.

We shipped this bounty to Daily Bread member agencies and to seven community partners with the goal of Daily Bread acting as a distribution hub for those within and outside our geographical boundaries. "No one should have to worry about when their next meal is going to be. By donating fresh produce to Daily Bread, healthier food becomes available to more people in more communities."

> ~ Paul Procyk, Procyk Farms

Procyk Farm family photo



#### A big boost from the Walmart Foundation

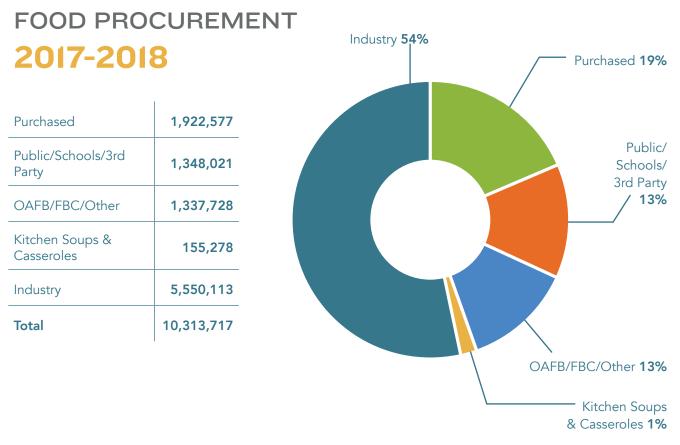
Thanks to a generous grant of \$889,926 CAD from the Walmart Foundation, Daily Bread was able to scale up our Farm to Food Bank pilot project into a robust program within a year. The Foundation's investment allowed us to purchase a tractor-trailer as well as a blast freezer. It will also enable us to purchase a state-of-the-art cooler to help increase capacity for distribution.

The Farm to Food Bank Program stands at the heart of one of our strategic goals: to work with local farmers and source sustainable, fresh foods, grown and procured locally, and build a solid ongoing pipeline to access fresh produce throughout the food banking system.

Chary Produce staking tomoatoes

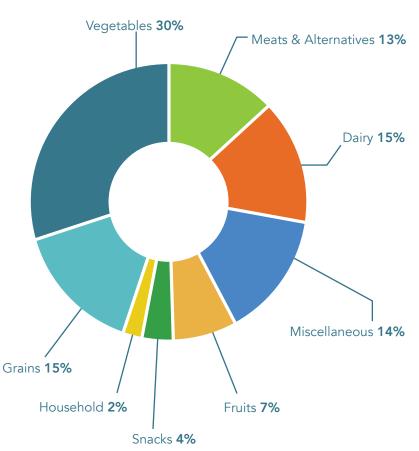
"I was very excited to learn about the Farm to Food Bank Program with Daily Bread. The idea of supplying fresh produce to an organization known for helping so many people, while also fostering a closer connection between city and country to show the bounty available right here in our own backyard is so satisfying. We look forward to growing this partnership."

> ~ Miriam Worley, Chary P<u>roduce</u>



## FOOD DISTRIBUTION 2017-2018

Dairy	1,509,086
Miscellaneous	1,420,393
Fruit	707,872
Snacks	372,915
Household	223,441
Grains	1,503,699
Vegetables	2,959,080
Total	9,994,057



"I've been actively involved in helping people get the food they need for more than forty years. First by coordinating drives and events in my workplace in support of food banks, then by joining Daily Bread Food Bank as a monthly donor so I can make a difference all year long. There is no other charity that better addresses hunger in our city and I am proud to consider myself part of the Daily Bread family."

> ~ Victor Naidoo, Daily Bread donor since 1999

#### "We

are proud to be a part of this noble cause, offering a helping hand to those in need. Daily Bread has a very significant, positive impact on our community."

~ Halatsis Family Foundation, Daily Bread donor since 2009

## DONOR PROFILE

#### **Richardson GMP**

Working to improve the communities where they live and work, the partners and employees of Richardson GMP, Canada's leading independent wealth management firm, have dedicated extensive time and effort to supporting local causes across Canada.

"Our firm's principles include our commitment to our communities and our shared hope to make where we live a better place for all," says CEO Andrew Marsh. "As part of this effort, we are proud to announce that Richardson GMP has committed \$100,000 over the next three years to reinforce our support of Daily Bread and their essential work in the GTA."

Sarah Widmeyer, Director of Wealth Strategies at Richardson GMP, adds, "No parent should struggle to feed their child; as a mother I can't imagine facing the challenge of food insecurity. It is important for us as a firm to not only provide financial support to Daily Bread but to continue to match it with the volunteer manpower of our employees and families."

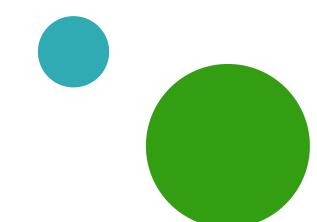
Dan Dervaitis, Director of Business Strategy and Analysis, initiated the firm's relationship with Daily Bread when inspired to further fight hunger after a volunteer shift at the warehouse five years ago. Since then, Richardson GMP has consistently mobilized employee volunteers to sort nearly 50,000 pounds of food. The hours and hard work are matched by the donations of these employees to have an even bigger impact.

"It is heartwarming to know we can always count on their help and enthusiasm for the community," says Pam Bastedo, Manager of Corporate Partnerships at Daily Bread. "Richardson GMP is full of passionate people who really want to make a difference and move the needle on hunger in Toronto". "Our firm's principles include our commitment to our communities and our shared hope to make where we live a better place for all."

> ~ Andrew Marsh, CEO, Richardson GMP

> > Richardson GMP at Daily Bread Food Bank





"Every person needs to be able to start the day with a decent breakfast without fear of hunger if they are to live decent, productive lives."

> ~ Al Pace, Pace Family Foundation

## DONOR PROFILE

#### The Pace Family Foundation

Al Pace and his family have been proud supporters of Daily Bread for more than ten years.

For Al, supporting those in need in his community is simply the right thing to do.

"There are many people, who, through no fault of their own, face the choice for themselves and their families of going hungry or turning to the food bank. Letting people go hungry in our city is not acceptable. Every person needs to be able to start the day with a decent breakfast without fear of hunger if they are to live decent, productive lives. Many of us don't realize that even families with working parents often run short and those without employment are far worse off. We need to do more to help where we can and the food bank is a place we can help."

The Pace Family Foundation was founded in 2007 and has been involved in a number of projects related to poverty, education and health in Canada and in parts of Africa.

"We connected with Daily Bread because it is possibly the most direct and tangible way to support those in need in our community," Al shares. "We can and should be sure that people do not go hungry so they can live to their potential and be happy in their lives."

Daily Bread is grateful for the Pace Family Foundation's committed support in alleviating hunger in Toronto.

Al Pace and family

#### **Toronto Professional Fire Fighters'Association**

For over two decades, members of the Toronto Professional Fire Fighters' Association (TPFFA) have volunteered their time and resources to a degree that goes far beyond their call of duty.

This year was no exception.

The commitment of the entire team at TPFFA towards anti-hunger initiatives is illustrated in their pledge to have Daily Bread's food donation boxes posted year-round in all fire stations.

Thanks in large part to their support, Daily Bread's Spring Food Drive was a great success. With all hands on deck, we were able to hit our monetary and food donation goal for Spring. We look forward to strengthening our relationship and continuing to work together to support our neighbours in need.

## MEMBER AGENCIES

Daily Bread's Agency Relations team works hard to provide support for all of our member agencies so that together, we can provide the best service and the best food possible to people living on low income.

We offer training to increase the capacity of member agencies and strengthen their skills. Our Community Engagement Coordinators are each responsible for a different region of Toronto and provide one-on-one support as well as organizing regular area meetings for the agencies in their catchment area.

#### Training for our member agencies

Daily Bread's Training & Development Centre offers courses and certifications that our member agencies need to build capacity and provide optimal client service.

As part of a robust slate of courses, Daily Bread offers Safe Food Handling training, Anti-Oppression training and Crisis Intervention certification.

This year we offered a new course, Information and Referral (I&R) Demystified. We provided four half-day I&R training sessions so that member agencies could add vital community services to their programs.

Food bank clients often need more than just food, so the I&R training sessions teach agency staff and volunteers how to develop an I&R program, with a focus on housing, legal support, government benefits, employment and mental and physical health. Agencies also received tools to help them connect with community partners to set up on-site "clinics" to provide even more services.

Participants have reported that Daily Bread's training leads to improved confidence and job satisfaction, which ultimately has a positive impact on the clients' experience.



143 people from

94 member agencies received certification in Safe Food Handling



increase in participation from 2016-2017! **159** people from

28

member agencies received certification in Nonviolent Crisis Intervention – a nearly

## 20%

increase in participation from 2016-2017! 386

agency staff and volunteers took courses at Daily Bread



#### The Joint Agency Workshop

The Joint Agency Workshop (JAW) is a full-day annual conference hosted in collaboration between North York Harvest Food Bank, Second Harvest and Daily Bread. Each year, member agencies from across the city attend sessions that reflect their diverse needs and interests. This year's 16th Annual JAW had 87 people from 37 different agencies taking part in sessions that discussed the theme of 'Space Unlimited', with a focus on building practical skills and sharing best practices to create more dignified and effective food program spaces.

The day began with an incredible panel of three curators of spaces – Teya Greenberg from Sistering, Kyle Vose from Toronto People with AIDS Foundation, and Kim Ninkuru, a multi-media artist and activist, discussing the importance of creating 'accessible' spaces, particularly for our food programs and clients. They offered advice on practical ways we can be more welcoming to people from all walks of life to make sure the most food insecure people in our communities feel comfortable coming to our programs. The conversation continued in a workshop that followed, Creating Accessible Spaces: Anti-Oppression 101, in which these ideas, as well as topics around poverty and hunger, were more deeply explored with the help of a skillful and passionate facilitator, Kavita Bissoondial.

The workshops continued with a Tenant Rights Workshop by Centre for Equality Rights in Accommodation, and a session of experts discussing advocacy efforts around food security. They touched on how to make a deputation, migrant workers advocating for rights in the food system, and utilizing the Food by Ward map as a resource. Participants then walked through a practical and interactive session on Optimizing Food Program Spaces to gain ideas and best practises on how to organize and animate spaces, despite limitations. The day ended with love and door prizes for the membership, including a sail for four with Neil Hetherington!

#### Smiles on Wheels – Toronto Public Health's Mobile Dental Clinic

Starting September 2017, Daily Bread partnered with Toronto Public Health to bring the Mobile Dental Clinic (MDC) to 191 New Toronto Street in order to serve our food bank clients.

MDC offers free dental care to individuals who have difficulty accessing dental services in the customary manner. The MDC bus visits once per month and sees approximately ten clients per visit. Services include general examinations, x-rays, fillings, root canal treatments, extractions and emergency and urgent dental care to treat issues such as dental pain or cavities.

"The dental bus has changed people's lives," says Brianna Greaves, Daily Bread's Information and Referral Services Coordinator. "People who have been in pain for years have finally found help. One client-volunteer literally smiles and laughs more since her missing tooth was replaced. But it's not only about health – it's about removing the barriers and the social stigma that come with dental issues. That's why this partnership with Toronto Health is so important to us, and such a logical connection with the work we do to remove barriers for people experiencing poverty."



#### **Glen Rhodes**

Glen Rhodes Food Bank has had a busy year! The program is supported by an affirming congregation at the Glen Rhodes United Church – part of the church's attempt to partner with neighbours in creating a world of caring and justice. Clarisse and her volunteer team were determined to be an inclusive and welcoming food bank

in the Downtown East area. After nearly 30 years of service however, folks were tired and needed support. With the help of Ramiro Arteaga and the Agency Relations department at Daily Bread, Glen Rhodes was revitalized. They transitioned their food distribution system away from taking orders and packing hampers for clients behind closed doors, to laying the food out, as in a grocery store, chatting with folks and offering them their choice of items. Paired with a terrific meal, a comfortable waiting space and friendly volunteers, many of whom are clients as well, Glen Rhodes now serves about 800 unique people every month with a focus on choice, efficiency and dignity.



#### Daily Bread's Kitchen

Over the past year, Daily Bread's commercial kitchen has made many changes to better serve our member agencies. Through focus groups and surveys we found meal programs had an interest in a pre-ordering system that would give them more information and greater control over what soups and casseroles they are ordering.

We have introduced a four-week advance ordering system that lets agencies know the exact products we will be making each week. Now they can order "Chicken Souvlaki Skewers", "Andean Potato and Cheese Soup", "Jamaican Beef Patties", "Sweet Potato Aloo Gobi", and know weeks in advance exactly what they will be getting. This helps them to plan their menus and accompaniments with greater ease. We have also removed the previous ordering cap, so now agencies can order enough to suit their needs.

When placing their order, they also have access to ingredient lists and nutritional information for what is on offer. We have begun creating our own nutritional labels using a powerful software to provide agencies with this information, while also ensuring that our products are packed with the nutrition people need to get through their day.

Along with all of this, we have developed over 50 new recipes, expanding cultural variety and giving people in need access to tastier, healthier, more beautiful food.





Our kitchen team prepares made-fromscratch soups, hearty casseroles and nourishing stews that are frozen and distributed to member agency meal programs across Toronto. Each week, we provide over 5,000 hot, homemade meals to individuals in need.

## THE BEST-KEPT SECRET

about Daily Bread is our kitchen. It not only feeds up to 150 hungry staff and volunteers daily, but also provides homemade meals to our member agencies that operate shelters or drop-in programs, but lack the facilities to prepare food on-site.



meal servings for member agencies, including casseroles (meat and vegetarian) as well as nourishing Thanksgiving meals. Our kitchen shipped

42,700 litres of soup to our member

agencies - the equivalent of

170,800 individual servings.

## 2017-2018 MEMBER AGENCIES





## **129** Member Agencies

#### **Breakfast Programs**

Dr. Roz's Healing Place East York – East Toronto Family Resources Fred Victor Centre – Women's 24 Hour Drop-In Glen Rhodes United Church Haven Toronto (former Good Neighbours' Club) Homes First Society – Scarborough Shelter Parkdale Focus Breakfast Club St. Bartholomew's Anglican Church Transition House

#### Food Banks

ACSA Scarborough South - Food Bank Agincourt Community Services Association Agincourt Pentecostal Church Allan Gardens Food Bank Bethany Baptist Church Birch Cliffs Bluffs United Church - The Bluffs Food Bank Braeburn Neighbourhood Place Calvary Baptist Church Canadian South Asian Growth & Support Services - Food Pantry @ Morningside Canadian Red Cross – Mobile Food Bank Christ Church St. James Anglican Church Churches on the Hill **Covenant House** Downtown West Clinic (Archway) Eastview Neighbourhood Community Centre Eva's Initiatives Flemingdon Community Food Bank Fort York Food Bank Friends of Jesus Christ – O'Connor Food Bank George Brown College – Food Bank Casa Loma George Brown College – Food Bank St. James George Brown College – Food Bank Waterfront Glen Rhodes United Church Haven on the Queensway

Islington United Church - Mabelle Food Program Juliette's Place Lighthouse Centre LOFT Community Services - 416 Community Support for Women Margaret's Housing & Community Support Meadowvale East Apostolic Church Mount Olive S.D.A. Church Native Women's Resource Centre New Toronto Street Food Bank Oasis Dufferin Community Centre Our Lady of Lourdes Our Saviour Lutheran Church Parkdale Community Food Bank Philadelphia S.D.A. – Staff of Life Food Bank Ryerson University - Good Food Centre Scarborough Centre for Healthy Communities Scott Mission South Asian Women's Centre St. Ann Parish St. Bartholomew's Anglican Church St. James United Church St. Ninian's Anglican Church St. Stephen's Presbyterian Church St. Timothy Presbyterian Church - Teesdale Place Syme Woolner The Stop Community Food Centre Toronto Council Fire - Community Food Bank Toronto Council Fire – Programs Food Bank Toronto East S.D.A. Church - Malvern Food Bank Toronto People With AIDS Foundation Toronto West S.D.A. Church University of Toronto - St. George Walmer Road Baptist Church Westway Christian Church Women's Health in Women's Hands Yonge Street Mission YWCA – Women's Shelter

#### **Meal Programs**

519 Community Centre ACSA Scarborough South - Meal Program Agincourt Community Services Association Agincourt Pentecostal Church All Saints Church Community Centre Allan Gardens Food Bank Alpha House ArtHeart Community Art Centre Beach Interfaith Outreach Bethlehem United Shelter Birch Cliffs Bluffs United Church - The Bluffs Food Bank Breakaway Addiction Services Caribbean Catholic Church Christie Ossington Neighbourhood Centre -Bloor Christie Ossington Neighbourhood Centre -Lansdowne Christie Refugee Welcome Centre Church of the Redeemer **COSTI** Reception Centre Dr. Roz's Healing Place East York - East Toronto Family Resources Eastview Neighbourhood Community Centre **Evangel Hall Mission** Eva's Initiatives Fort York Food Bank Fred Victor Centre – Community Food Program Fred Victor Centre – Women's Hostel Friends of Jesus Christ – Wakunda Place Good Shepherd Ministries Haven Toronto (former Good Neighbours' Club) Heron Park Community Centre Home First Society - Kennedy Homes First Society - Scarborough Shelter John Gibson House Juliette's Place LAMP – Adult Drop-In LAMP - Early Years Family Centre LOFT Community Services - 416 Community Support For Women

Margaret's Housing & Community Support

Margaret's Housing & Community Support – Toronto East Drop-In Matt Talbot & St. Michael's Homes Matthew House Refugee Reception Services Monsignor Fraser College Native Canadian Centre of Toronto Native Child and Family Services of Toronto Native Men's Residence Native Women's Resource Centre Nellie's Parish of St. Margaret Parkdale Activity Recreation Centre (PARC) Sanctuary Ministries Scarborough Centre for Healthy Communities - West Hill Apartments Scott Mission Sistering Sojourn House St. Felix Centre St. John the Compassionate Mission St. Stephen's Corner Drop In Storefront Humber Street Haven Hostel & Drop-In Syme Woolner The Stop Community Food Centre Toronto Council Fire Toronto CRC Turning Point Youth Services University Settlement House Warden Woods Community Centre Weston King Neighbourhood Centre Women's Habitat Outreach Woodgreen Community Services - The Lobby Program Wychwood Open Door Drop-In Centre YMCA - Vanauley Street Drop-In Yonge Street Mission Yonge Street Mission - Evergreen

#### Youth Unlimited

#### **Prenatal programs**

Humewood House Humewood House – 1900 Sheppard Parkdale Parents' Primary Prevention Project The Stop Community Food Centre Yonge Street Mission – Evergreen

#### Snack programs

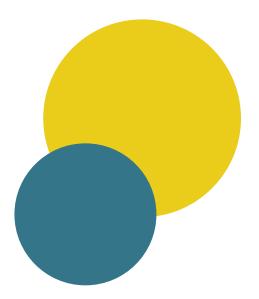
All Saints Church Community Centre Creating Together Eastview Neighbourhood Community Centre John Gibson House John Howard Society Parent Resources Secord Community Centre Transition House West Neighbourhood House

#### **Tenant programs**

Brimley Acres Broadview Bits & Bites Danforth Tenants Foster Food Club Friendship Food Program La Paz Co-op St. Clair Food Program The Tower YWCA – Tenants Program

#### Closures

Canadian Red Cross – Scarborough Drop-In Richview Baptist Church Food Bank St. Paul's Basilica Food Bank



## EDUCATION AND COMMUNITY PROGRAMS

Every Tuesday and Thursday morning during the school year Daily Bread hosts teachers and students as part of our Youth Education Program. The program's goal is to encourage youth to explore the complex issues surrounding hunger and poverty, and to engage in critical thinking about food insecurity while helping Daily Bread execute our mission to provide food to people in need across Toronto.

Daily Bread also offers the Take Action Project (TAP) that operates during March Break and the summer holiday for students in grades
9 to 12 who require community service hours. Students help sort non-perishable food donations, pack fresh-from-the-farm produce and do other necessary jobs on our production floor.

Non-profit organizations that work with adults with special needs are also accommodated in our community programming. The organizations' clients come to Daily Bread with their workers on Tuesdays or Thursdays to help sort non-perishable food items and pack produce. We currently work with 15 non-profits who fill 16 shifts every month.

#### Education by the numbers

Between October 2016 and June 30, 2017, 1,809 student volunteers gave 3,618 hours of service– that's 151 days' worth of volunteering!

#### Volunteers

In 2017-2018, 11,529 people volunteered at Daily Bread, giving a total of 77,256 hours of service – that's 3,219 days or more than 8 years' worth of volunteer time in a single year!

Daily Bread thrives because of the hard work of volunteers who help us prepare meals for shelters, sort and pack non-perishable food donations, work in our on-site food bank and keep Daily Bread running smoothly.

## Thank you to all our volunteers!

VOLUNTEER

Student volunteers gave **3,618** hours of service

**II,529** people volunteered at Daily Bread

## DAILY BREAD'S ADVOCACY IN ACTION

THE 2017 – 2018 FISCAL YEAR WAS A BUSY YEAR FOR DAILY BREAD'S RESEARCH TEAM. THEY WERE A KEY PLAYER IN SEVERAL THOUGHT-LEADERSHIP GROUPS AND EVENTS THROUGHOUT THE CITY OF TORONTO.

#### Daily Bread is a member of the following organizations:

- **Toronto Food Policy Council** A subcommittee of the Toronto Board of Health comprised of a team of food activists and experts who generate food policies for the City of Toronto.
- **Ontario for All** A group of community organizations who come together to work with MPs and representative from all political parties to ensure we live in an equitable and inclusive Ontario.
- Toronto Employment and Social Services (TESS) (social and health support advisory committee) A
  division of the City of Toronto responsible for strengthening the social and economic well-being of
  Torontonians in their communities, by providing employment services, financial benefits and social supports.

#### Daily Bread presented to the following entities:

- Toronto Urban Fellows A program that provides early professionals exposure to public service.
- Scarborough Community Renewal Organization (SCRO) speakers series (Social and Health policy talks)

   An organization that works hard to renew Scarborough through advocacy on issues relating to local economics, public health, suburban planning, arts and culture.
- **University of Toronto** Equities Studies class. Daily Bread also has a longstanding partnership with the Equities Studies program, who participate in the Annual Who's Hungry survey as part of their curriculum.
- University of Toronto Critical Health Policy class.

#### Daily Bread was a part of the following events:

- **Urban Resilience documentary** A tribute to local actors of change who contribute to making Toronto stronger and more resilient socially, economically and environmentally.
- Maytree Foundation conference "Looking Ahead: the next 25 years of social policy" An event that brought together social policy experts to discuss lessons learned from the past, potential challenges of the future and what that means for future social policy innovators.
- Ontario Association of Food Banks (OAFB) panel discussion on Affordable Housing A food bank network in Ontario that provides food and resources to food banks to help them meet their objectives of tackling food insecurity.
- Toronto Employment and Social Services (TESS) management retreat A division of the City of Toronto responsible for strengthening the social and economic well-being of Torontonians in their communities, by providing employment services, financial benefits and social supports.

## 4

#### Daily Bread hosted the following events:

• Affordable Housing Town Hall with MP James Maloney.

#### SOCIAL ASSISTANCE REFORM

Daily Bread has been a major proponent for social assistance reform, calling for an increase in the Ontario Works (OW)/ Ontario Disabilities Support Program (ODSP) rates. In 2017, the Provincial Government announced that it would increase the rate by 1.5 per cent.

## WHO'S HUNGRY REPORT

"Who's Hungry" is an annual initiative that seeks to profile hunger in the City of Toronto. It provides a qualitative and quantitative glimpse into Torontonians' lived experience with hunger and poverty. Trained volunteers helped collect data for the 2017 Report by conducting one-on-one interviews with over 1,400 food bank clients at 33 Daily Bread and North York Harvest member agencies. Through the client stories, we were able to gain valuable insights, which in turn inform Daily Bread's advocacy work.



## 2017 "Who's Hungry" highlights

In 2017, clients aged

**45**<sup>\*</sup>

years were the fastest rising age group among food bank users. Looking at a 10 year trend, in 2007 they represented

## 29%

of food bank clients; in 2017, they represented

35%

The number of food bank clients who have higher levels of education increased from

> **23%** in 2007 to **35%** in 2017

In 2007, 53% of food bank clients reported having a disability or serious illness versus 62%

in 2017

Despite

economic prosperity, food bank visits had reached recession levels with

## 959,379

total client visits in 2017 alone, with Scarborough experiencing a

#### 30%

increase in food bank usage

MEDIA COVERAGE



THE GLOBE AND MAIL\*

The Oshawa Express

NATIONAL\*POST











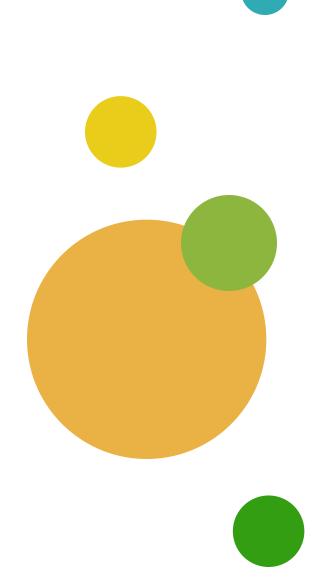








Download current and archived **Who's Hungry Reports** at DailyBread.ca/WhosHungry



## OUR COMMUNITY PARTNERS

## 2017-2018 highlights

#### **Great Lakes Brewery**

Thanks to Great Lakes Brewery staff's efforts in organizing the 9th Annual Hops for Hunger campaign, every purchase of beer from the GLB retail store during the winter holiday equalled a

donation of funds and food to Daily Bread, raising \$3,700 and 221 pounds of food for community food programs.



#### **Cancer Care Ontario**

Whether it's rolling up their sleeves to sort food, collecting donations at subway stations or hosting an online charity auction fundraiser, it's clear the team at Cancer Care Ontario is serious about fighting hunger. In only two years' time, hundreds of employees have raised over \$50,000 and thousands of pounds of food through the CCO Cares initiative.

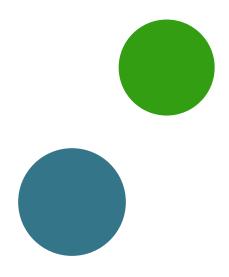


#### Klick Inc.

For nearly ten years, Klick Inc. employees have organized a holiday fundraiser in support of Daily Bread – this past year being the most successful yet, raising over \$30,000 for local food programs. Offering their employees charitable gift

matching along with other opportunities to give back, Klick Inc. is a true advocate for building stronger communities.





## VISIONARY: \$250,000+

## Walmart : Foundation

## CHANGEMAKER: \$100,000-\$249,999

Catherine and Maxwell Meighen Foundation

Estate of Donald Harold Groves





## CATALYST: \$50,000-\$99,999





Halatsis Family Foundation

Roy and Cara Hewson



Estate of Roselynn Said



Estate of Donald Kenneth McLeish



and one anonymous donor

## LEADER: \$25,000-\$49,999



William R. and Shirley Beatty Charitable Foundation

**Enterprise Holdings** 

Foundation



Jonathan Lansky

Donald Bainbridge Family Foundation at the Toronto Foundation



Jan Oudenes and Isobel Ralston

ohnston industrial plastics



**⑤ GREAT GULF** 

The Redeemed Christian Church of God Canada

Robert Riddell Ruby Samlalsingh Estate of Ralph Scotten





4519922 Canada Inc.

## PACESETTER: \$10,000-\$24,999

Accenture Sherry and Sean Bourne Family Charitable Foundation Andy and Beth Burgess Family Foundation Mark Caiger and Kara Brodribb Cadillac Fairview Canadian Pacific Railway Company **Cascades Recovery** Chicken Farmers of Ontario Cisco Canada Bruce Corneil Crux Capital Dollarama Michael Dorfman Edgewell Personal Care Canada Fasken Martineau DuMoulin Remo Fiorda Daniel Frank

Frederick and Douglas Dickson Memorial Foundation FreshBooks Harvey and Leah Fruitman Goodyear Canada Neil Hetherington Hershey Canada Inc. The Home Depot Canada Sue Hunter and Phil Cowperthwaite Icon Insulation Lawrence Schafer Foundation Lindt and Sprungli Canada LiUNA! Local 183 McGregor Industries McLeish Orlando Midnight Integrated Financial Estate of Kathleen Myers **Omni Hotels & Resorts** Pace Family Foundation

Purolator **RBC** Foundation Alan and Louise Redway **Richmond Hill Christian Community** Church Estate of James Edward Sarney Helga Schmidt Shafiq Shamji Erica Shuttleworth Fund at the Toronto Foundation Smith Family Foundation Nancy Sprott and Family Toronto Civic Employees' Union Local 416 Toronto Wholesale Produce Association Whitmer Trudel Charitable Foundation David Wiley Leonard Wolinsky Foundation And five anonymous donors

## **IN-KIND FOOD DONORS**

#### PLATINUM STAR: 250,000-499,999 LBS.

Dominion Farm Produce Double Diamond Farms General Mills Canada Metro Stericycle

#### GOLD PLATE: 100,000-249,999 LBS.

Beacon Transit Lines Lakeside Produce Lassonde Beverages Canada Procyk Farms Unemployed Help Centre of Windsor Vita Coco W.T. Lynch Foods

#### SILVER PLATTER: 50,000-99,999 LBS.

- Bush Brothers & Company Cavendish Farms Campbell Company of Canada Chef's Plate Galaxy Nutritional Foods Griffith Foods
- Hain Celestial Canada Hershey Canada Inc. The Little Potato Company Loblaws Mars Canada Ontario Potato Distributor
- Ontario Produce Marketing Association PepsiCo Canada Riga Farms Young and Young Trading

#### BRONZE CUP: 25,000-49,999 LBS.

- Active International Bayshore Vegetable Shippers Bellisio Foods Bondi Produce Boots Farms Canadian Fruit and Produce Company EarthFresh Harold T. Griffin
- Italpasta Kellogg Canada LCG Foods Distribution Loblaws Longo Brothers Rock City Cartage Streef Produce Sun-Rype Products
- TFB and Associates Toronto Wholesale Produce Association Weston Bakeries Ya Ya Foods 2581150 Ontario Inc.



## CHAMPIONS

#### For the year ending June 30, 2018. Thank you to the community supporters and employee groups who tirelessly raise funds and collect food on our behalf.

FUNDS \$100,000+





BT Tree Sale



Every Plate Full

## \$50,000-\$99,999



Extra Helping Food Drive/ Save It Forward







Fight Hunger Spark Change

## \_\_\_\_\_

#### \$25,000-\$49,999



Bensimon Byrne Employees



CP Holiday Train



Ontario Public Service Food Drives

Law Firm Challenge

Blake



Ziyaad Mia



Sarah and Claire Jordan



Cancer Care Ontario Employees



Klick Inc. Employees



Slalom Consulting Employees



#### \$10,000-\$24,999

BDO Canada LLP Borden Ladner Gervais Employees Corus Premium Television Employees Digital Health Canada Five Hole For Food Gary Friedlander Haventree Bank Employees IATSE McCarthy Tétrault Employees MindShare Canada Employees OLG Ontario Power Generation Employees Ontario Risk and Insurance Management Society Paliare Roland Rosenberg Rothstein Employees Point Alliance Inc. Tackle Hunger – Purolator SAS Institute Canada Shopify Employees Stikeman Elliott Employees Thornton Grout Finnigan Employees Timbercreek Employees Toronto Christmas Market

## CHAMPIONS — GIFT-IN-KIND

#### 100,000 LBS.+

Extra Helping Food Drives – Loblaw Companies Ontario Public Service Food Drive Sobeys Toronto Professional Firefighters Association

#### 50,000-99,999 LBS.

Canstruction – Canstruction Toronto Committee Metro Ontario Sarah and Claire's Food Drive – Sarah and Claire Jordan

#### 25,000-49,999 LBS.

Spring H.O.P.E. Food Drive – Greater Toronto Apartment Association

#### 10,000-24,999 LBS.

CBC Sounds of the Season – CBC Toronto Corus Premium Television Employees Felix Y. Manalo Foundation Guru Gobind Singh Children's Foundation PawFull Project Save Our Scruff TD Bank Group

#### TOP FUNDRAISING TEAMS

Kellogg Canada Inc. Randstad Canada Investment Guild

#### WINNERS 2017/2018

Fall – Triovest Summer – Randstad Trucks for Change Challenge – Bison Transport

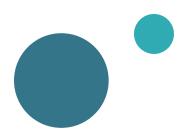
#### TRUCKS FOR CHANGE NETWORK TEAMS

Bison Transport JD Smith and Sons Kriska Transport Manitoulin Transport Midland Transport Motive Media Navistar Newcom Media Tandet Toronto Trucking Association Trailer Wizards Transcore Link Logistics Transcourt

#### PARTICIPATING TEAMS

Angus Consulting Management
Bank of America Merrill Lynch
Campbell Company of Canada
Cascades Recovery
Enterprise Holdings
Foresters Financial
Gravitas Security

- The Home Depot Canada Investment Guild Kellogg Canada MCAP Point Alliance Inc. Randstad RBC Capital Markets
- Resources Integrated Recruiting in Motion Sunpan Modern Home Triovest Weight Watchers Woodbine Entertainment



## **BEST IN CLASS AWARDS**

#### WINNERS

**Outstanding Philanthropist** Halatsis Family Foundation

**Corporate Leader** Walmart

**Community Champion** Klick Health Employees

**Exceptional Volunteer** Toronto Professional Firefighters' Association

Harvest Hero Dominion Farm Produce

Food Industry Trailblazer Stericycle

**Community Cornerstone** Glen Rhodes United Church Food Bank

#### FINALISTS

Joanna King Richmond Hill Christian Community Church Daily Seafood Campbell Company of Canada John Zarei of Point Alliance Jessica Danford of GFreeWifey blog Ramdath Siew Carolyn Bennett Procyk Farms Ontario Potato Distributors Hain Celestial Canada Chef's Plate Walmer Road Baptist Church Food Bank Haven on the Queensway

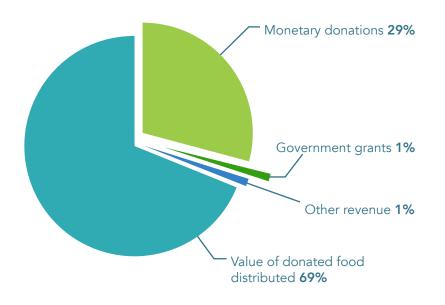






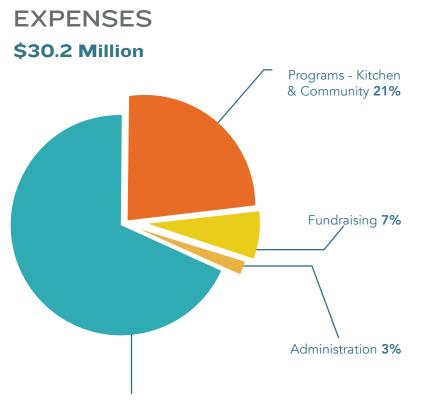
## 2017-2018 FINANCIALS

## REVENUE \$30.5 Million



\$350,573 net to be allocated to capital projects in 2018/2019

3.8 Months of Operational Reserve



Programs - Distribution - Donated Food 69%



\*Year end inventory distributed at the current rate.



Current Assets: \$5.2 million Capital Assets: \$5.5 million

## DAILY BREAD FOOD BANK BOARD OF DIRECTORS

#### **BOARD EXECUTIVES**

Andy Burgess, Chair Finance Committee

Sarah Diebel, Vice-Chair Nominating, Governance Committee & HR Public Affairs Committee

J. Ian Giffen, Treasurer Nominating, Governance Committee & HR

Adam Baksh, Secretary Chair, Operations Committee

#### **BOARD MEMBERS**

Aisha Ansari Nominating, Governance Committee & HR Co-Chair, Public Affairs Committee

Jennifer Bond Chair, Nominating, Governance Committee & HR

Neil Bowden Finance Committee

Karen Hsiung Fundraising Committee Public Affairs Committee

Bonnie Matthews Operations Committee Program Support Committee

Regan McGee Finance Committee Nominating, Governance Committee & HR

Anthony Santilli Fundraising Committee Program Support Committee

Victor Willis Finance Committee Chair, Program Support Committee

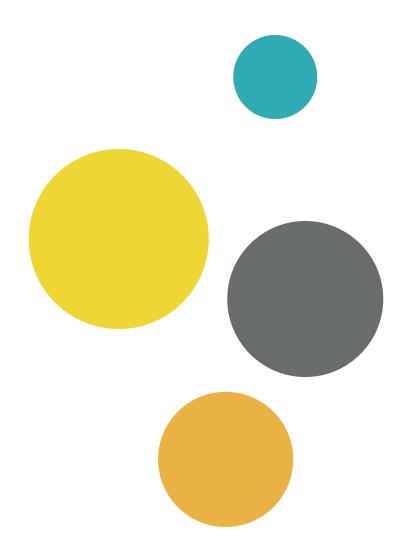
Mark Wilson

Ben Wise Fundraising Committee Public Affairs Committee

Christine Yip Co-Chair, Public Affairs Committee





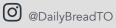


#### dailybread.ca

191 New Toronto Street Toronto, ON M8V 2E7 416-203-0050 REGISTERED CHARITY NUMBER 11888 1549 RR0001







DailyBreadFoodBank

