

Fighting Hunger Annual Report 2012-2013





2013 KEY HUNGER STATISTICS

763,700

Visits to Daily Bread member agencies from April 2012 to March 2013

34%

Of food bank clients are children 20%

Children who are hungry at least once a week 40%

Adult clients who are hungry at least once a week

73%

Of income is spent on housing

\$693

Is the median monthly income for a food bank client



Letter from the Chair of the Board and Executive Director

Our hope is that you don't have to worry about how you are going to put food on the table for your family tonight. You don't have to wonder if you are going to be able to afford rent at the end of the month and pay your hydro bill. You don't have to walk into class without breakfast because there just wasn't anything to eat. You don't have that feeling that there will never be enough food to last and you have to go to bed hungry just so your kids can eat. This might not be your life. But for too many that have to deal with the daily reality of hunger eating away at them, Daily Bread Food Bank is there to help.





Providing food serves an important immediate need, but at the same time we're working hard to provide a hand up, with solutions to hunger that will mean less people going to the food bank in the first place. We continue our work to make food programs accessible, dignified places to find food and support, as well as places to find information, education and tools to empower people living on low incomes.

We want to thank all of you, who have donated your time, money or energy to fighting hunger and poverty in Toronto. Your support has meant that we can provide nutritious food to thousands of people a month, through over 170 community agencies and over 200 food programs. It has allowed us to grow our Information and Referral Services Program to other agencies across Toronto, providing support in issues such as employment, housing and disabilities. Your support means we can also continue to do valuable research that will help convince the government that there are people in need and those needs can't be ignored; that good public policy and a clear plan with a commitment can make a difference.

Your support has meant we can fight for long-term solutions to hunger by attacking the root cause; poverty.

Anne Kothawala Chair, Board of Directors Gail Nyberg Executive Director

Volunteers

Daily Bread couldn't run without its volunteers, and we have a lot of volunteers! Thanks to each and every one of them for their dedication and support in helping fight hunger.

When I first came in to the food bank, I was scared...but the staff was so warm and welcoming that I felt safe and accepted."

- Merle Slater, Volunteer of the Year





Merle Slater, Volunteer of the Year

Four times a week for the last year, Merle has been coming to volunteer at a food bank – helping people make healthy choices for their food selection and, equally important, providing a welcoming smile and open ear to people struggling with hunger.

What many people don't realize is that Merle is also a food bank client herself. That's because Merle, like other food bank clients, is so much more than just another hunger statistic. She is a hard worker, a dedicated volunteer, a cancer survivor and a single mother of two great kids.

"It's tough living on my own as a mom. I didn't have enough money to buy things in the grocery stores that my family needs," said Merle. "Pride cannot feed my kids, shame cannot feed my kids. When I first came in to the food bank, I was scared...but the staff was so warm and welcoming that I felt safe and accepted." Alison Townsley, who coordinates the onsite food bank and nominated Merle, says that Merle has committed herself to the clients of the New Toronto Street Food Bank in delivering "superior, empathetic service".

"I admire the way Merle courageously shares her personal experience with accessing the food bank", said Alison. "She gives us a glimpse into the life of someone struggling with food security, who at the same time beautifully masters communication, humility, bravery and grace. I'm so proud of her for winning this award."





28,431







101,113

hours worked

That's equivalent to 56 full-time employees working 35 hours per week for 52 weeks.



Total amount of food that our volunteers helped sort this year!

Volunteer of the Year Award Nominees

Daphne Davidoff Operations

Al De Matos Warehouse

Sandra Gillis Kitchen

Janice Harniman Data Entry Clerk/Development

Ivana Jurasic Agency Support/Referral Operator

Willy Pega Facilities

Greg Philip *Welcome Centre*

Yuri Sinelnikov Finance

Patricia Smiley Survey Assistant /Research

John Stennett Production





Top 10 Food Donors

- 1. Saputo Dairy Products Canada
- 2. F.G. Lister & Co. Ltd
- 3. General Mills Canada
- 4. Parmalat Dairy & Bakery
- 5. Bradford & District Produce
- 6. Dominion Farm Produce
- 7. Loblaw Companies Limited
- 8. Campbell Company of Canada
- 9. Gambles Ontario Produce
- 10. Lassonde Beverages Canada

SPOTLIGHT ON CORPORATE GIVING

Kraft Canada, Our 360 Partner

From making donations to employee volunteering, Kraft goes above and beyond to fight hunger

The partnerships we have with our corporate donors are critical to our success in providing food today while we work for long-term solutions to hunger. Kraft Canada has been an invaluable partner for more than ten years, generously giving financial support, donating food and providing volunteers to sort food that is destined for people in need – and in Toronto, 32 per cent of people coming to food banks are children.

"It's hard to imagine that thousands of people in our city – perhaps even our friends and neighbours – need food programs to get by," says Kathy Murphy, Director, Corporate Affairs. "As a North American company, we can help raise people up – out of hunger, out of poverty, toward healthier lifestyles – through what we make, how we make it and how we give back in the communities where we do business."

Our partnership with Kraft Canada is based on participation. We work with Kraft Canada to ensure that the food they provide will help build healthy lives. Kraft employees are involved in volunteering and making donations – and feel good about knowing that they are transforming lives.

"Kraft is committed to Daily Bread because our partnership goes beyond providing food. Their approach is multi-pronged and innovative, with training programs, a community garden and a social enterprise. We're proud of how our employees come together, roll up their sleeves and lend a hand to Daily Bread year-round."

Kraft Canada's support is simply based on a strong belief that each person is entitled to a life of dignity. "Our company and employees feel good about the fact that for every hour we volunteer and every donation we make, we are transforming lives forever."

Top 10 Corporate Donors

- 1. TD Bank Group
- 2. Campbell Company of Canada
- 3. Barrick Gold Corporation
- 4. Anonymous
- 5. RBC Foundation
- 6. Walmart Canada Corp.
- 7. Green Shield Canada
- 8. Bank of America Merrill Lynch
- 9. Sunpan Trading & Importing Inc.
- 10. Mondelez Canada Inc.

Top 10 Food & Fundraisers in the Workplace

- 1. OPS Food Drive Office of the Premier and the Ontario Public Service
- 2. Law Firm Challenge Blake, Cassels & Graydon LLP
- 3. Law Firm Challenge McCarthy Tetrault LLP
- 4. Law Firm Challenge Paliare Roland Rosenberg Rothstein LLP
- 5. Law Firm Challenge Torys LLP
- 6. Jack Astor's Bartender Competition -SIR Corp
- 7. Law Firm Challenge Stikeman Elliott LLP
- 8. OPP Food Drive Ontario Provincial Police, Toronto Detachment
- 9. SAS Golf Tournament SAS Institute (Canada) Inc.
- 10. OPG Campaign Ontario Power Generation Employees' & Pensioners' Charity Trust Fund



I first started donating to Daily Bread because it was an organization and a cause I could really get behind. And ten years later, I'm delighted to still be supporting them."

- Laura Vegys, donor

SPOTLIGHT ON GIVING

"A cause I can really get behind"

Long-time donor celebrates 10th anniversary with Daily Bread

When asked why she supports Daily Bread Food Bank, Laura Vegys doesn't even have to think about her answer. "To give back to my community," she says. "I believe when you're blessed with what you need to take care of yourself and your family, you have a responsibility to share your good fortune with others who are struggling – people who aren't as lucky."

Laura's been "giving back" as a committed donor to Daily Bread since 2003. Last March marked her 10th anniversary. And after ten years, Laura's commitment to our work is just as strong as ever.

"I first started donating to Daily Bread because it was an organization and a cause I could really get behind. And ten years later, I'm delighted to still be supporting them. It's important to me that they work locally and that I can see the difference my support makes. I know my donations go directly to help people who rely on Daily Bread for support."

Not only is Laura a donor with a decade of giving under her belt, she's also a part of our monthly giving program, GEMS. By choosing to spread her annual donation over the year she makes an even bigger impact – providing a reliable and stable source of funding so we can make the most of every dollar she gives. "I like knowing that I'm helping throughout the year. And it makes is easier for me to manage my donations," laughs Laura.

Daily Bread achieves remarkable things in our city. But we couldn't begin to do our work without our friends and supporters, like Laura. We look forward to sharing the next ten years with her! A special thank you to all our donors, like Laura, who make a difference in the lives of people in our communities every day.



If we all work together, no one needs to be going hungry."

- Martin Ross, Christmas Caravan Chair

SPOTLIGHT ON COMMUNITY GIVING

Neighbours give back to the community

Markland Wood Homeowner's Association has been supporting Daily Bread since 2008 through their annual Christmas Caravan and Food Drive.

"We've been doing the Caravan for 45 years now and we've been fortunate enough to be able to give back to people in our city," says Martin Ross, Christmas Caravan Chair. "We know that there's a real need out there and it's our responsibility, and pleasure, to help. We hope other organizations are doing the same. If we all work together, no one needs to be going hungry."

That's why every December the tradition is renewed and the Markland Wood neighbours get together to donate non-perishable food items, funds and clothing which are then distributed to Daily Bread and other charities. Last year the drive was another success, resulting in about 4,000 pounds of food for people across the city – just in time for the holidays!

Markland Wood Homeowner's Association – thank you for all of your generosity and support!

Top 10 Food & Fundraisers In the Community*

- 1. Greater Toronto Apartment Association Food Drive
- 2. Purolator Tackle Hunger Purolator
- 3. Give 30 Ziyaad Mia
- Bentall Kennedy Fare Fight for Food

 Bentall Kennedy
- 5. Sarah's Drive Sarah Jordan
- 6. Trivia Night Toronto Firefighters Association
- 7. St. Basil's Church
- 8. Richmond Hill Christian Community Church
- 9. CBI Hustle for Hunger CBI Health Group
- 10. Daily Flag for Daily Bread -Michelynn LaFlèche

^{*} Not including events and drives with our media partners

Statement of Financial Position as at March 31, 2013

To download and view our complete, audited financial statements, please go to www.dailybread.ca or contact us by phone at 416-203-0050.

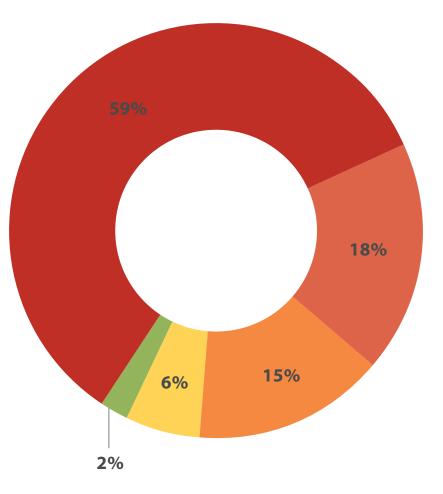
Invested in Capital Assets / 59% \$4,686,399

Building Reserve Fund / 18% \$1,438,514

Operating Fund / 15% \$1,231,403

Food Fund / 6% \$500,002

Community Action Fund / 2% \$150,314



Total Net Assets \$8,006,632

2012/2013 Income

Value of Donated Food Distributed* / 71% \$16,750,000

Dor
\$6.1

Donations / 26% \$6,194,773

Designated Program Grants / 1% \$286,837

Government Grants / 1% \$269,261

Fee-for-Service, Investment & Other Income / 1% \$182,476

* At a national weighted average retail value of \$2.50 per pound as determined by a third party survey commissioned by Food Banks Canada in 2012.

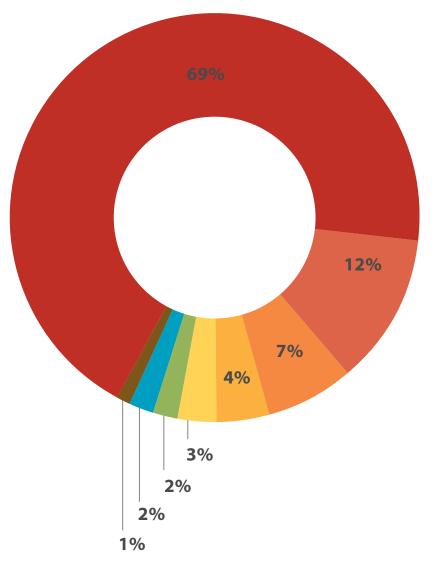
26% 1% 1% 1%

Total Income \$23,683,347

2012/2013 Expenses

- Value of Donated Food Distributed* / 69% \$16,750,000
- Food Preparations and Purchases / 12% \$2,904,813
- Food Distribution Operations / 7% \$1,754,352
- Fundraising and Food Solicitation / 4 % \$967,076
- Member Agency Support / 3% \$808,905
- **Research, Education & Communications / 2%** \$475,395
- Administration / 2% \$456,351
- Kitchen Training Program / 1% \$322,338
- * At a national weighted average retail value of \$2.50 per pound as determined by a third party survey commissioned by Food Banks Canada in 2012.

Total Expenses \$24,439,230



Food In 10,386,381 pounds





Food Industry 6,180,106 lbs

Food Drives 1,675,321 lbs

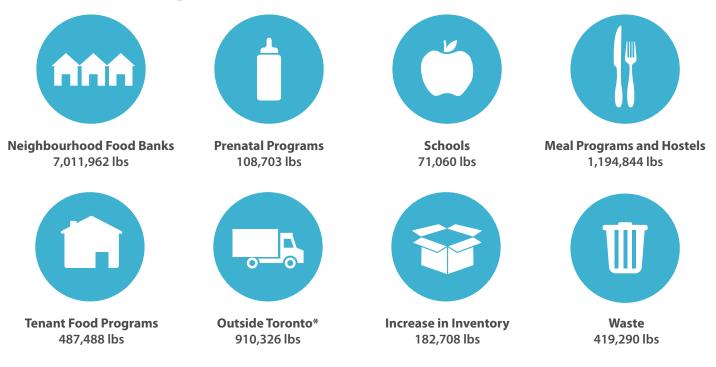


Purchased 2,425,514 lbs



Other Food Banks 105,440 lbs

Food Out 10,386,381 pounds



Best in Class Awards

Recognizing extraordinary corporate commitment

Daily Bread recognized six Toronto-area companies as corporate leaders in the fight against hunger at its first annual Best in Class Awards last fall. The winners combined contribution to Daily Bread included more than \$5 million in financial support.

Susan Streeter of Cormark Securities Inc. with Executive Director Gail Nyberg.



Partner of the Year Award for Cormark Securities, Susan Streeter, Managing Director, noted the company's ten-year support surpasses \$3 million.

Blake Cassels and Graydon LLP received the Champion of the Year Award in recognition of its annual Law Firm Challenge, which every year raises funds from 30-plus law firms – last year topping a quarter million dollars.

Tim Horton's received the Achiever Award for its significant increase in its level of support last year, which included funding for a hybrid truck to add to Daily Bread's delivery fleet. **TD Bank Group** was awarded **Corporate Volunteer Group of the Year**. Daily Bread's volunteers, including corporate volunteers contribute the equivalent of more than 50 full-time staff to Daily Bread's food sorting and other operations.

The Food Industry Leader of the Year was General Mills Canada, which has been among Daily Bread's top ten food donors for several years.

Campbell Company of Canada was named **Change Maker of the Year** for its support for innovative programs to raise awareness of hunger in Canada.



Community Garden

Daily Bread's community garden continues to provide a place for people on a low or fixed income with valuable community support, learning opportunities and a chance to grow fresh, organic produce for themselves and for the New Toronto Street Food Bank.

Last year, the gardeners for Daily Bread's section of the Growing for Change Community Garden grew over 750 pounds of fresh vegetables, herbs, berries and edible flowers for Daily Bread's onsite New Toronto Street Food Bank. Some of this produce was grown as part of the World Crops Project. As a part of the World Crops Project, Daily Bread was one of 14 learning centres in Ontario where international vegetables such as Chinese long melon are tested for how well it grows in Ontario's climate. Plants are donated to Daily Bread and the harvest goes back to our onsite food bank.











L-R: Rob Rossi, Nick auf de Mauer and Steve Gonzalez



Board chair Anne Kothawala with host Kevin Sylvester

Ultimate Food Challenge

1st annual event raises more than \$100,000 for kitchen programs

Put together three exciting young chefs, a challenge to create a culinary masterpiece with items from a typical food bank hamper, and well-known food critics, chefs and restaurateurs to judge them and you have a unique and exciting competition. Add our generous corporate sponsors and about two hundred charity-minded guests and you have a great fundraising event.

That's what we had on May 2, 2012 when Nick auf der Mauer (Porcetta & Co), Rob Rossi (Bestellen) and Steve Gonzalez (Top Chef Canada 2011) accepted our challenge and whipped up some amazing dishes for the crowd. Judges Jennifer Bain (Toronto Star), Roberto Martello (Grano), John Maxwell's (Allen's) and Bob Villeneuve (executive chef, Campbell's) declared Gonzalez the winner – and was the fan favourite as well. Toronto radio host and author Kevin Sylvester emceed and kept the chefs motivated with his ribs and bards. The stars of the evening, however, were the trainees from our own kitchen programs who replicated the chef's creations in the wonderful Centre for Hospitality and Culinary Arts at George Brown College.

With generous in-kind donations from Ace Bakery, Barefoot Wine, Beau's All Natural Brewing, Dufflet, Ferrero Rocher and The Printing House, the event raised more than \$100,000 for the Food Services Training Program and the thousands of prepared meals provided by Daily Bread's kitchen programs.



KPMG

utting through complexity

FOOD STATION SPONSOR



HAMPER BOX SPONSORS





CHALLENGE SPONSORS

The Catherine & Maxwell Meighen Foundation

ELADCANADAINC.

sodexo





Food Services Training Program

Last year, 36 people with barriers to employement learned how to prepare, bake, cook and serve food in our industrial-sized kitchen. A two-week placement at the end of their paid training in the Food Services Training Program provided them with further skills and work experience needed to pursue careers in the food industry. Over eighty per cent of the graduates from this program have found work in the food industry. Trainees also help prepare nutritious meals that are sent out to hostels, shelters and drop-in programs across Toronto.

Catering Kitchen

The Catering Kitchen, Daily Bread's social enterprise initiative, continues to grow. As part of the Food Services Training Program, it provides an important training component for current kitchen trainees, as well as providing additional work experience to graduates of the program. Daily Bread's Catering Kitchen has catered private and corporate events, as well as Daily Bread signature events such as the Ultimate Food Challenge, Best in Class awards and partner events such as the Toronto Fire Fighters Trivia Challenge and Canstruction.



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144

March Break Take Action Project Students

126

Summer Take Action Project Students



87 Schools Volunteered

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19 Youth Community

Groups Volunteered



Top 10 School-Based Food & Fundraisers

- 1. Royal St. George's College
- 2. George Harvey Collegiate Institute
- 3. Upper Canada College
- 4. Maurice Cody Junior Public School
- 5. St. Basil-the-Great College School
- 6. R.H. McGregor Public School
- 7. Mountview Alternative School and Keele Street Public School
- 8. Father John Redmond Catholic Secondary School
- 9. Sir Oliver Mowat Collegiate Institute
- 10. Fieldstone Day School

Top 10 Student Volunteer Groups

- 1. St. Pius X. Catholic School
- 2. St. Mary's Catholic Secondary School
- 3. Earl Grey Senior Public School
- 4. Buttonville Public School
- 5. Crescent School
- 6. T.L. Kennedy School
- 7. JB Tyrell Senior Public School
- 8. Fieldstone Day School
- 9. University of Guelph-Humber
- 10. St. Francis of Assisi Catholic Elementary School



Youth Program

Daily Bread's Youth Program expanded last year to include the Take Action Project, a youth program focused on engaging high school students in learning more about hunger, poverty and what Daily Bread does through a combination of volunteerism and education. The Take Action Project runs twice a year, during March Break for a week as well as a longer program over the summer in July and August.

Youth have power to make a difference with their actions."

- Ted Gordon, Teacher, Ellesmere-Statton



SPOTLIGHT ON YOUTH

Ellesmere-Statton Public School Making a difference, at any age

The students and staff at Ellesmere-Statton Public School have been supporting Daily Bread since 2009 and their active involvement in our work has benefited the students as well as the people who come to community food banks and food programs for assistance. In getting involved, the school's goal is to increase the students' understanding of how hunger affects thousands of families in Toronto, and to contribute to the community by volunteering and making donations.

"We are proud to help to make a difference and create change," says teacher Ted Gordon. "Our Student Leadership Team has shown a real commitment this year by getting the entire school, and even the broader community, involved in our food drive."

The school has raised about \$1,900 and over 4,000 pounds of food since they began their support. The students also volunteer at Daily Bread sorting and packing food and learning about how hunger affects people in our city.

"I believe our school and Student Leadership Team have set a standard for other students and schools. And they've also learned a valuable lesson: youth have power to make a difference with their actions."

Thank you, Ellesmere-Statton – we are so pleased to have you in our Daily Bread family!

Member Agencies

Breakfast Programs

East York - East Toronto Family Resources Fred Victor Centre Women's Day Program Glen Rhodes United Church - Breakfast Good Neighbours' Club Breakfast Homes First Society - Scarborough Shelter Parkdale Focus Breakfast Club St. Bartholomew's Church Breakfast Transition House Breakfast

Food Banks

416 Community Support For Women Food Bank Agincourt Community Services Food Bank Agincourt Pentcostal Church Allan Gardens Food Bank Archway

Bethany Baptist Church Food Bank Braeburn Neighbourhood Place Calvary Baptist Church -Grace Pascoe Care Centre Canadian Red Cross Mobile Food Bank Christ Church St. James Churches by the Bluffs Food Bank Churches on the Hill **Covenant House** Eastview Neighbourhood Community Centre Food Bank Eva's Initiatives Flemingdon Park Food Bank Fort York Food Bank George Brown College Food Bank -Casa Loma George Brown College Food Bank -St. James George Brown College Food Bank -Waterfront Glen Rhodes United Church Food Bank Haven on the Queensway Joy City Church

Juliette's Place (Homeward Family Shelter) Food Bank Lourdes Food Bank Mabelle Food Program -Islington United Church Malvern Food Bank Margaret's Housing & Community Support Food Bank Meadowvale East Food Bank Mount Olive SDA Church Native Women's Resource Centre Food Bank New Toronto Street Food Bank **Oasis Dufferin Community Centre** O'Connor Community (Friends of Jesus Christ) Our Saviour Lutheran Church Food Bank Pape Food Bank Parkdale Community Food Bank Ryerson Community Food Room Scarborough Center For Healthy Communities Scott Mission Food Bank Sorauren Food Bank



St. Ann's

- St. Bartholomew's Church Food Bank
- St. James Food Basket Food Bank
- St. Monica's Anglican Church
- St. Ninian's Food Bank
- St. Paul's Basilica Food Bank
- St. Stephen's Presbyterian Church

Syme Woolner Food Bank

Teesdale Place Food Bank

The Lighthouse

- The Stop Community Food Centre Food Bank
- Toronto Council Fire Community Food Bank
- Toronto Council Fire Programs Food Bank
- Toronto People With AIDS Foundation Food Bank
- University of Toronto Food & Clothing Bank
- Vaughan Road Food Bank
- Walmer Road Baptist Church
- Women's Health In Women's Hands (Chakula Bora)
- Woodbine Heights Food Bank
- Yonge Street Mission Food Bank

Meal Programs

416 Community Support For Women Agincourt Community Services Agincourt Penetcostal Church All Saints Church Women's Drop In Allan Gardens Soup Program Alpha House ArtHeart Community Art Centre Beach Interfaith Outreach Bethlehem United Shelter Breakaway - Satellite



Todd Lamswood, Daily Bread's Food Services Manager supervises students as they serve the community. Photo courtesy of Toronto District School Board

Sir Robert L. Borden Community Meal Program

The result of an innovative partnership between the Toronto District School Board and Daily Bread Food Bank, a weekly community meal program opened in Sir Robert L. Borden Business and Technical Institute in November, serving the Kingston/ Galloway/Danzig neighbourhood.

Over the eight months of the school year, students from Borden's Culinary Program helped to plan, prepare and serve nutritious, hot meals with assistance from a trainee from Daily Bread's Food Services Training Program and one of Daily Bread's cook instructors.

"Borden students and staff are very proud to be the first school to partner with Daily Bread to support our community," said Anthony Hack, Principal, Sir Robert L. Borden BTI. "School should be about more than just learning from a textbook, and this opportunity allows students to take what happens in the classroom and make a real and relevant positive impact in the community."

This program is part of Daily Bread's commitment to more accessible community food programs and support for people living on low incomes. Daily Bread hopes that this community meal program will inspire others to consider similar programs in their own schools – providing valuable educational experiences for their students, along with a way to give back to the community and build a stronger community.



- Caribbean Catholic Church Christie Ossington Neighbourhood Centre (Bloor) Christie Ossington Neighbourhood Centre (Lansdowne) Christie Refugee Welcome Centre Church of the Redeemer Churches by the Bluffs Meal Program **COSTI Reception Centre** Dr. Roz's Healing Place Eastview Neighbourhood Community Centre Meal Program **Emmanuel Howard Park Evangel Hall Mission** Eva's Initiatives Fort York Meal Program Fred Victor Centre Open House Drop-In Fred Victor Community Food Program Fred Victor Women's Hostel Good Neighbours' Club Meal
- Homes First Society Scarborough Shelter Meal Program John Gibson House Juliette's Place (Homeward Family Shelter) Meal Program LAMP Adult Drop-In LAMP Early Years Family Centre LOFT Community Services Malvern Food Bank Meal Margaret's Housing & Community Support Meal Matt Talbot & St. Michael's Homes Matthew House Refugee Reception Services, Toronto Metropolitan United Church Monsignor Fraser College Native Canadian Centre of Toronto Meal Native Child and Family Services of Toronto Native Men's Residence

Good Shepherd Ministries

Native Women's Resource Centre Meal Nellie's O'Connor Meal Program (Friends of Jesus Christ) Parish of St. Margaret Community **Dinner Among Friends** Parkdale Activity Recreation Centre (PARC) Regent Park Community Centre Meal Sanctuary Ministries Scott Mission Meal Second Base Youth Shelter Seeds of Hope Foundation Sir Robert L. Borden BTI Sistering Sojourn House St. Felix Centre St. John The Compassionate Mission St. Stephen's Corner Drop In Storefront Humber Street Haven Hostel & Drop-In

Syme Woolner Drop In The Stop Community Food Centre Meal Toronto Christian Resource Centre Toronto Council Fire Meal Toronto Friendship Centre Trinity Community Meal Program **Turning Point Youth Services** University Settlement Out of the Cold Program Warden Woods Community Centre Warehouse Mission Weston-King Neighbourhood Centre (WKNC) Women's Habitat Outreach Woodbine Heights Meal Program Wychwood Open Door Drop-In Centre YMCA Vanauley Street Drop In Yonge Street Mission Evergreen (Food Services) Yonge Street Mission Meal Program Youth Unlimited - Light Patrol YWCA Women's Shelter

Prenatal Programs

Humewood House Humewood House - 1900 Sheppard Parkdale Parents' Primary Prevention Project The Stop Community Food Centre Prenatal Yonge Street Mission Evergreen (Health Centre)

Snack Programs

All Saints Church Community Centre Creating Together Eastview Neighbourhood Community Centre Snack Program John Gibson House Parent Resources Parkdale Project Read Regent Park Community Centre Snack Secord Community Centre St. Christopher House Adult Literacy Transition House Snack

Staples Programs

Churches by the Bluffs Staples Eastview Neighbourhood Community Centre Staples Flemingdon Park Staples Fort York Staples Lourdes Food Bank Staples Sorauren Food Bank Staples South Asian Women's Centre St. James Food Basket Staples Teesdale Place Staples The Stop Community Food Centre Staples Program Toronto People With AIDS Foundation Staples Program

Tenant Programs

Brimley Acres Cooper Mills Danforth Tenants Foster Food Club Friendship Food Program Gooch Family Food Program La Paz Co-op Neilson Seniors Helping People St. Clair Food Program The Tower Tuxedo Court Willowridge Residents YWCA Tenants







Joint Agency Forum

103 people

61 agencies participating

Workshops Food and Nutrition: Simple Steps to Healthy Eating

Communicating with Difficult People

Fundraising 101

Food and Nutrition: Making the Most of What You've Got

> Charitable Food Provisioning in Toronto



Information and Referral Services

780 phone calls

702 in-person visits



Information and Referral Services

The Information and Referral Centre at Daily Bread consists of a team of highlyskilled volunteers and staff. Experienced with crisis counselling, the I&R team can provide people with information and support on issues ranging from housing, Ontario Works and Ontario Disability Support Program; employment, education and training programs; as well as mental health and substance-abuse issues.

Daily Bread's Information and Referral Services have also been moving towards a peer-led program model. This allows for a different approach to leadership within the centre. Volunteers take on more responsibility in leading and directing the program. Many volunteers in the program have lived experience with poverty themselves, and some are current food bank clients who are receiving support, training and work experience in the social services sector while giving back to the community.

Last year, this program expanded to include a new Community I & R Program that was successfully piloted at six member agencies. Daily Bread is expanding this model in the fall of 2013 to more member agencies across Toronto.



Roger's Story

Roger began using the food bank and was clearly in a lot of physical pain and discomfort. He let one of the food bank staff know that he had been in an automobile accident, couldn't work and was getting very little help from his lawyer. He worked with Daily Bread's Information and Referral Centre staff and volunteers, who researched other legal options and referred him to an alternative lawyer for a second opinion.

Roger also worked with the Information and Referral Centre volunteers to get subsidized housing and increased medical support for his depression and physical pain.

Roger's legal dispute was settled, thanks to Daily Bread's referral to a second lawyer. He doesn't need to use the food bank anymore. More recently, Roger contacted the Information and Referral Centre to thank them for all their support. Daily Bread was there for him when he needed the support, a bridge to a better tomorrow.

* Roger is a pseudonym to protect the confidentiality of client cases.

Top Media Supporters

City

Early mornings were brightened by the appearance of Breakfast Television hosts like Jennifer Valentyne and Frank Ferragine at food drives that raised money for Daily Bread's Spring and Thanksgiving Drives. Last year's tree sale in December raised over \$12,000, with the trees (and volunteers) being generously donated by Home Depot. Spirit of the Season saw Breakfast Television viewers up early (and often still in their pj's) to hang out with Kevin Frankish, Dina Pugliese and the gang, along with CityNews hosts later in the day. In all, City helped us raise almost \$150,000 in food and funds last year.

Special thank you to City partner AM680 News and their crew, including Rudy Blair, for supporting these events and helping to spread the word!

CBC Toronto

Each year, live broadcasts are held in the Glenn Gould studio at CBC, giving radio listeners a chance to watch their favourite hosts and musical guests. CBC fans enjoy the opportunity to mix and mingle with celebrities during book signings and meet and greets. Thank you CBC Toronto for helping raise not only money (over \$500,000!), but also awareness on some of the complex issues surrounding hunger and poverty in the GTA.

98.1 CHFI

During 2012's Holiday Drive, 98.1 CHFI joined us in its very first food drive to support Daily Bread. Helping to raise almost \$9,000 and 4,000 pounds of food, we look forward to partnering with them again next year.

Corus Feeds Kids

Corus Feeds Kids is a national campaign with local ties. Special thank you to **102.1 The Edge, AM640 and Q107** for their live broadcasts at Daily Bread in support of this campaign, and for the support from Corus Entertainment in mobilizing their employees, clients and audience to give generously to ensure that kids don't go hungry.

Matt Galloway, host of CBC Radio's Metro Morning with Daily Bread Executive Director Gail Nyberg Photo courtesy of Tanja Tiziana/CBC Toronto



Daily Bread Agency Council

Central Toronto Brian Harris St. Felix Centre

East Toronto Mimoza Jakova Margarets Housing and Community Support

Etobicoke Judy Wallace St. James Food Basket

North Toronto Kathleen Nicoll Canadian Red Cross Mobile Food Bank

Regent Park St. James Town Cabbagetown Bill Chapman Metropolitan United Church

Scarborough Christine Markwell Agincourt Community Services

West Toronto Rekha Cherian The Stop Community Food Centre

Board Member and Program Support Committee Kevin Borden Toronto People with AIDS Foundation







Visit www.dailybread.ca for videos, interactive pieces and more!

Daily Bread Board of Directors

* outgoing as at AGM Sept. 2012 ** elected at AGM Sept. 2012 Anne Kothawala, Board Chair Al Shulman, Vice-Chair Shirley Leibovitch, Treasurer Kevin Borden, Secretary Andy Burgess John Cowling Elaine Crossland* Sarah Diebel** Ron Duke* John Gladki Belinda Longe Suanne Nielsen Emilio Ojeda** Ghazala Parvez Elizabeth Squissato John Stapleton Mark Wakefield** Victor Willis**



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