

# MEMBER AGENCY REPORT 2016



**Daily Bread**  
Food Bank



Gail Nyberg, Executive Director

# FIGHTING HUNGER & POVERTY, TOGETHER

Daily Bread Food Bank's mission has always had two equally important pieces to it: Support our member agencies to provide food and assistance to people struggling with hunger and reduce poverty through research, education and the promotion of social change. We're here to distribute food and support to people through you -- our amazing network of member agencies.

Hunger is not about food – it's about poverty. There is enough food in our country, but for many it's a food mirage. They can see it in the grocery store window, they walk by it every day but they don't have any money to buy it. To end hunger we need to end poverty.

And we have made some progress. Daily Bread Food Bank successfully advocated for the introduction of the Ontario Child Benefit. We lobbied hard and, as a result, the Ontario government has committed to piloting a portable housing benefit. For the past two years, we've told the government that clawing back child support from social assistance payments punishes some of the most vulnerable families in Ontario. Starting in 2017, they've committed to ending that practice.

These movements forward in reducing poverty are heartening but the pace of change is disheartening. It is slow. When I am asked how people can help fight hunger, I tell them to call their city councillor, their MPP and their MP. Tell them that reducing poverty is the government's responsibility and that it is a priority for all of us – not just some of us. Until we can all speak with one voice about the importance of ending poverty, change won't come soon enough.

Every day, we make sure that people don't go hungry. Every day, we help to make people's lives a little bit brighter. The dedication and commitment to the community that you show on a daily basis is what makes me believe that we can make a significant change. Let's work together to raise our own voices to end poverty. We may not always agree on the best way to get there, but we can agree on our common goal. Together, our voices are stronger. Together, we can make a difference.

**Gail Nyberg**  
Executive Director

# SUPPORTING OUR MEMBER AGENCIES



The Daily Bread Agency Relations team works hard to provide support for our diverse membership so that, together, we can provide people with the best service and food possible.

Each member agency is unique and our goal is to increase the capacity of member agencies through a variety of approaches that strengthen their skills and competencies in providing dignified and respectful service. This includes everything from providing hands-on assistance in a program, to offering training opportunities or workshops, or by working with you to develop and share best practices.

This support is provided by our Community Engagement Coordinators, or CEC's, many of whom you have worked with or met at free educational events such as our annual Joint Agency Workshop in the spring. Each Coordinator is responsible for a different region of Toronto and is the go-to person at Daily Bread if you and your member agency require assistance. Our Coordinators have a diverse knowledge base and also provide training and workshops through our Training Program.

On behalf of Daily Bread and the Agency Relations department, I want to thank our members for another year of providing essential food programming to individuals experiencing low income in Toronto. We are proud to work with our members' incredibly dedicated staff and volunteers in the fight against hunger.

**Thank you members!**

Top Image: Charles Jergl, Director, Agency Relations

Bottom Image: Agency Relations team





# DAILY BREAD'S NEWEST PROGRAM THE TRAINING CENTRE!

Daily Bread's Training Centre is a year old! Many of you have taken some of our Safe Food Handling courses or Non-Violent Crisis Intervention training in the past. With so few low-cost or free training opportunities for non-profits, the Training Centre was a natural expansion of what we do at Daily Bread and was created to provide learning opportunities to support member agencies in providing respectful and dignified service in their communities. Who decides what topics and content Daily Bread should develop or offer training in? You do. Topics are determined by the agencies through a training needs assessment and feedback mechanisms such as area meetings, the agency review, annual membership renewal surveys and workshop feedback forms.

Learning opportunities occur in a variety of formats, such as presentations, workshops and certified courses as well as events like the Joint Agency Workshop. The Training Centre is always looking for new ways to engage learners and we want to hear from you about your agencies' training needs. Training at Daily Bread is also a great way for member agencies across the city to connect, provide support and share their skills and knowledge on different topics with other agencies doing similar work.

The Daily Bread training team members are committed to bringing you the best possible learning experiences. They bring a wealth of training, facilitation techniques and adult education experience to the Centre as well as subject matter expertise in areas such as human resources and volunteer management, food programming, crisis intervention and social justice.

To find out more about upcoming training opportunities for member agency staff or volunteers, check out our website at [www.dailybread.ca/programs/training-centre/](http://www.dailybread.ca/programs/training-centre/).

Have an idea for a new workshop or another kind of learning opportunity? Email [carolyn@dailybread.ca](mailto:carolyn@dailybread.ca) with your ideas. We'd love to hear from you.



Top Image: Training Team  
Bottom Image: Carolyn Bierma, Manager of Training

# DELIVERING HEALTHY AND TASTY FOOD FROM OUR KITCHEN

Our new Food Services Manager, Matthew Neill, has been a professional chef for almost 20 years and cooked his way around Europe. Through recent social work ventures with vulnerable and low-income communities here and abroad, Matt has developed a deeper understanding of hunger and preventing food loss -- and how important it is to have access to healthy, nutritious food.

Daily Bread cooks and prepares thousands of servings of healthy soups, casseroles and stews that are frozen and distributed to some of our member agency meal programs. These prepared meals feed upwards of 5,000 hungry bellies per week. We also have an on-site cafeteria, serving lunch for between 30 and 150 volunteers daily. "I am looking forward to developing delicious new options for our meal programs and on site volunteers," says Chef Matthew, who has a passion for great flavour in nutritionally-balanced meals. "And creating training programs for our member agencies while contributing to the reduction of hunger across Toronto."



Left Image: Matthew Neill, Food Services Manager  
Right Image: Kitchen Team

The kitchen team at Daily Bread have recently put together a Vision and Values statement to inform their future work, which they would like to share with you here:

## VISION

To produce the healthiest, most flavorful food possible for our member agencies, staff, and volunteers while contributing to saving good food and preventing food loss in Toronto.

## VALUES

Creativity with turning around donated goods to reduce food loss

Providing our volunteers a positive experience and the opportunity to learn new skills

Ensuring our products give people the energy they need

Putting our passion for food at the fore to ensure the best product possible

Remaining cognizant of and responsive to feedback

Always striving to meet a variety of cultural and dietary requirements



# THANK YOU!

Daily Bread Food Bank is committed to increasing the variety and quality of food that is provided to our agencies through partnerships with food producers, farmers, grocers and food distributors. In addition to seeking strategic donations that provide people with healthier, fresher food, we're refocusing our food budget based on your valuable feedback and the food items that you've identified your clients are looking for.

This year, as part of our food solicitation plan we are focusing on protein items and perishable food, including frozen meat and dairy. Annually, Daily Bread spends over a million dollars purchasing perishable food and staples for food banks and meal programs at discounted or wholesale prices. This year, we have committed to increasing the food purchasing fund by \$325,000 to help us reach our goals of providing you with a better mix of nutritious perishable and non-perishable food.

On behalf of our warehouse staff, drivers and the 10,000 volunteers who help us sort, pack, pick up and distribute food, I'd like to thank the member agencies for the work they do in ensuring the food gets to those who need it most.



Warehouse Team

# FOOD DISTRIBUTION TOTAL SHIPPED JULY 2015 – JULY 2016

Total including Creating Health Plus programs

## 8,133,815 lbs

Fresh

### 3,414,042 lbs /42%

Frozen

### 693,905 lbs /9%

Non Perishables

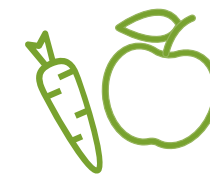
### 4,025,868 lbs /49%



**Milk** (Fresh & Shelf Stable)  
736,197 lbs  
(334,028 liters)



**Eggs\***  
115,705 Cartons



**Fruits & Vegetables\***  
1,798,144 lbs



**Meat\***  
250,245 lbs



**Pasta**  
278,244 lbs



**Rice**  
244,136 lbs



**Canned Meat & Fish**  
165,865 lbs



**Yogurt**  
273,716 lbs

*\*Product can be fresh or frozen*

# MEMBER AGENCIES

## Breakfast Programs

Dr Roz's Healing Place  
 Fred Victor Centre Women's Day Program  
 Glen Rhodes United Church  
 Good Neighbours' Club  
 Homes First Society - Scarborough Shelter  
 Loft Community Services \*  
 Parkdale Focus Breakfast Club  
 St. Bartholomew's Church  
 Transition House

## Food Banks

416 Community Support For Women  
 Agincourt Community Services Food Bank  
 Agincourt Pentacostal Church  
 Allan Gardens Food Bank  
 Archway  
 Bethany Baptist Church Food Bank  
 Braeburn Neighbourhood Place  
 Calvary Baptist Church Grace Pascoe Care Ctr  
 Canadian Red Cross Mobile Food Bank  
 Canadian South Asian Growth and Support Services  
 \*Opened August 2016  
 Christ Church St. James  
 Churches on the Hill  
 Covenant House Food Bank  
 Danforth Mosaic  
 \*Opened October 2015 - Closed June 2016  
 Eastview Neighbourhood Community Centre  
 Eva's Initiatives  
 Flemingdon Park Food Bank  
 Fort York Food Bank  
 George Brown College Food Bank - Casa Loma  
 George Brown College Food Bank - St. James  
 George Brown College Food Bank -Waterfront  
 Glen Rhodes United Church  
 Good Food Centre Food Bank (Ryerson)  
 \*Formerly Ryerson Community Food Room  
 Haven on the Queensway  
 Juliette's Place (Homeward Family Shelter)  
 Lighthouse Centre  
 \*Formerly The Lighthouse  
 Mabelle Food Program - Islington United Church  
 Malvern Healthy Community Cupboard  
 Margaret's Housing & Community Support Services  
 Meadowvale East Food Bank  
 Mount Olive SDA Church  
 Native Women's Resource Centre  
 New Toronto Street Food Bank  
 Oasis Dufferin Community Centre  
 O'Connor Community (Friends of Jesus Christ)  
 Our Lady of Lourdes  
 \*Formerly Lourdes Food Bank  
 Our Saviour Lutheran Church  
 Parkdale Community Food Bank  
 Philadelphia SDA Church  
 \*Opened July 2016  
 Richview Food Bank  
 Scarborough Center For Healthy Communities  
 Scarborough Drop In  
 Scott Mission Food Bank  
 Soraren Food Bank  
 South AsianWomen's Centre  
 St. Ann's Food Bank  
 St. Bartholomew's Church Food Bank  
 St. James Food Basket  
 St. Ninian's Food Bank  
 St. Paul's Basilica Food Bank  
 St. Stephen's Presbyterian Church  
 SymeWoolner Food Bank  
 Teesdale Place Food Bank  
 The Bluffs  
 \*Formerly Churches by the Bluffs name change - November 2015

The Stop Community Food Centre  
 Thorncliffe Food Bank  
 \*Opened November 2014  
 Toronto Council Fire Community Food Bank  
 Toronto Council Fire Programs Food Bank  
 Toronto PeopleWith AIDS Foundation  
 Toronto West SDA Church  
 \*Opened August 2015  
 University of Toronto Food & Clothing Bank  
 Walmer Road Baptist Church  
 Women's Health In Women's Hands (CHC)  
 Woodbine Heights (Friends of Jesus Christ)  
 Yonge Street Mission Food Bank  
 YWCA Women's Shelter

## Meal Programs

416 Community Support ForWomen  
 519 Community Centre  
 Agincourt Community Services  
 Agincourt Penatcostal Church  
 All Saints ChurchWomen's Drop In  
 Allan Gardens Meal Program  
 Alpha House  
 ArtHeart Community Art Centre  
 Beach Interfaith Outreach  
 Bethlehem United Shelter  
 Breakaway - Satellite  
 Caribbean Catholic Church  
 Christie Ossington Neighbourhood Centre (Bloor)  
 Christie Ossington Neighbourhood Centre (Lansdowne)  
 Christie RefugeeWelcome Centre  
 Church of the Redeemer  
 COSTI Reception Centre  
 Dr. Roz's Healing Place  
 East York - East Toronto Family Resources  
 Eastview Neighbourhood Community Centre  
 Emmanuel Howard Park  
 \*Closed September 2015  
 Evangel Hall Mission  
 Eva's Initiatives  
 Fort York  
 Fred Victor Community Food Program  
 Fred VictorWomen's Hostel  
 Good Neighbours' Club  
 Good Shepherd Ministries  
 Homes First Society - Scarborough Shelter  
 John Gibson House  
 Juliette's Place (Homeward Family Shelter)  
 LAMP Adult Drop-In  
 LAMP Early Years Family Centre  
 LOFT Community Services  
 Margaret's Housing & Community Support  
 Margaret's Toronto East Drop In  
 Matt Talbot & St. Michael's Homes  
 Matthew House Refugee Reception Services, Toronto  
 Metropolitan United Church  
 \*Closed September 2015  
 Monsignor Fraser College  
 Native Canadian Centre of Toronto  
 Native Child and Family Services of Toronto  
 Native Men's Residence  
 NativeWomen's Resource Centre  
 Nellie's  
 O'Connor (Friends of Jesus Christ)  
 Parish of St. Margaret Community Dinner Among Friends  
 Parkdale Activity Recreation Centre (PARC)  
 Sanctuary Ministries  
 Scarborough Drop In  
 \*Opened June 2016  
 Scott Mission  
 Second Base Youth Shelter  
 \*Closed September 2015  
 Seeds of Hope Foundation

Sir Robert L. Borden BTI  
 \*Closed June 2016  
 Sistering  
 Sojourn House  
 St. Felix Centre  
 St. John The Compassionate Mission  
 St. Stephen's Corner Drop In  
 Storefront Humber  
 Street Haven Hostel & Drop-In  
 SymeWoolner Drop In  
 The Bluffs  
 \*Formerly Churches by the Bluffs name change - November 2015  
 The Stop Community Food Centre  
 Toronto Council Fire  
 Toronto CRC  
 Turning Point Youth Services  
 University Settlement Out of the Cold Program  
 WardenWoods Community Centre  
 Weston King Neighbourhood Centre (WKNC)  
 Women's Habitat Outreach  
 Wychwood Open Door Drop-In Centre  
 YMCA Vanauley Street Drop In  
 Yonge Street Mission Evergreen Services)  
 Yonge Street Mission Meal Program  
 Youth Unlimited - Light Patrol

## Prenatal Programs

Humewood House - 1900 Sheppard  
 Humewood House  
 Parkdale Parents' Primary Prevention Project  
 The Stop Community Food Centre  
 Yonge Street Mission Evergreen (Health Centre)

## Snack Programs

All Saints Church Community Centre  
 Creating Together  
 Eastview Neighbourhood Community Centre  
 John Gibson House  
 John Howard Society  
 \*Opened November 2015  
 Loft Community Services  
 \*Added September 2014  
 Parent Resources  
 Secord Community Centre  
 Transition House  
 West Neighbourhood House

## Tenant Programs

Brimley Acres  
 Broadview Bits & Bites  
 Cooper Mills  
 Danforth Tenants  
 Foster Food Club  
 Friendship Food Program  
 La Paz Co-op  
 Neilson Seniors Helping People  
 St. Clair Food Program  
 The Tower  
 YWCA Tenants

## Closures

Cooper Mills  
 Emmanuel Howard Park  
 Gooch Tenant Program  
 Metropolitan United Church  
 Neilson Seniors Helping People  
 Pape Food Bank  
 Parkdale Project Read  
 Regent Park Community Centre  
 Second Base Youth Shelter  
 Sir Robert L. Borden BTI  
 Woodbine Heights (Friends of Jesus Christ)



**Daily Bread**  
**Food Bank**

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Daily Bread is a registered charitable organization.  
 Registered Charity Number: 11888 1549 RR0001